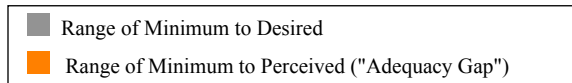
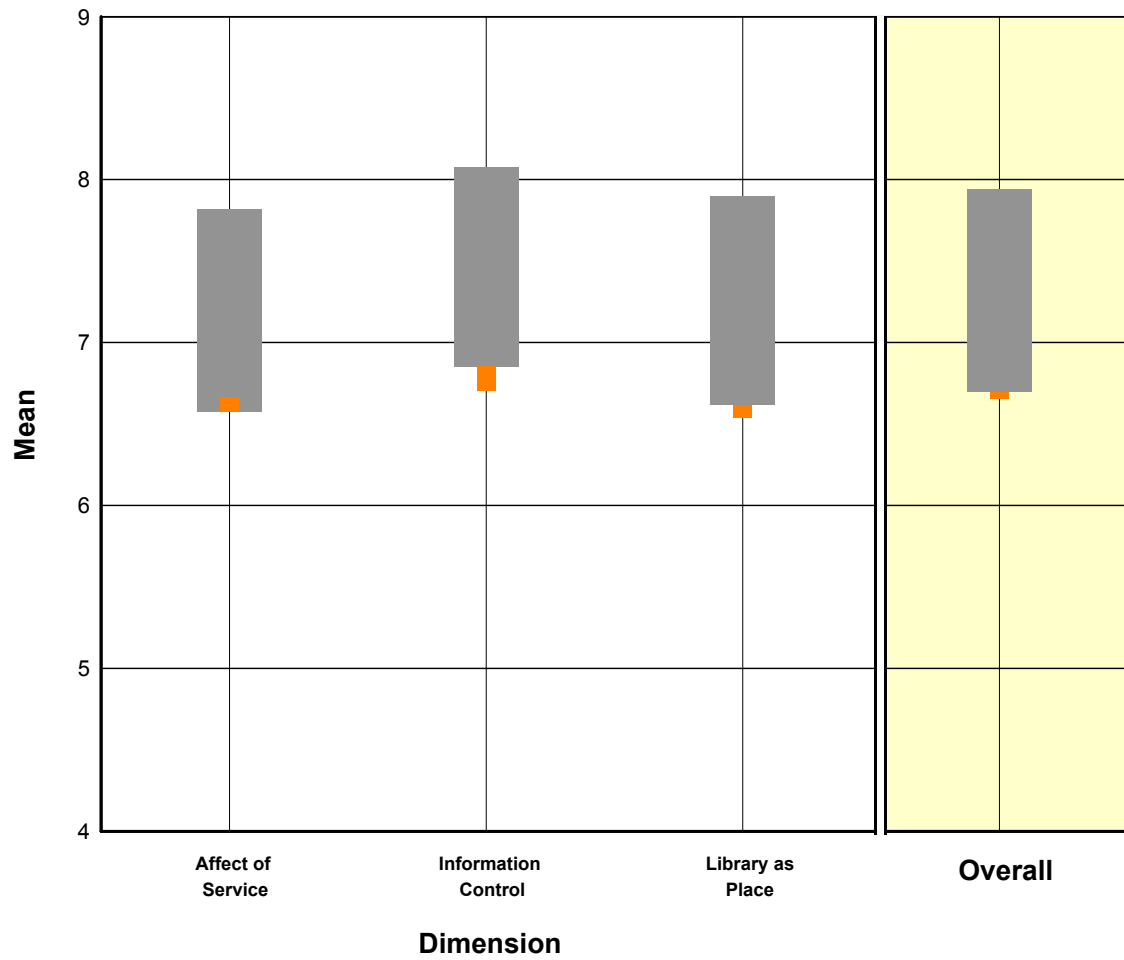
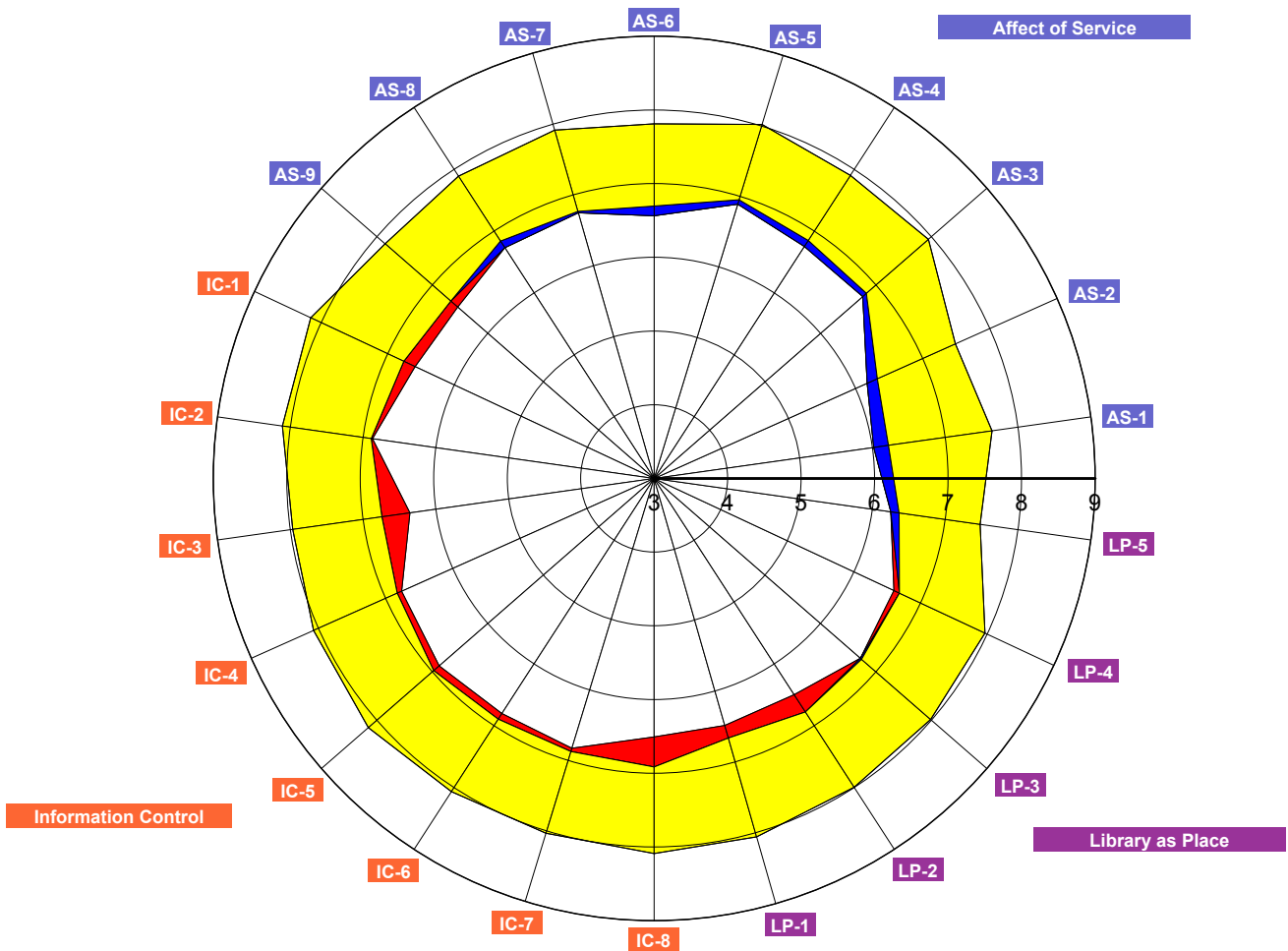


Dimension	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service	6.58	7.82	6.67	0.09	-1.15	7,192
Information Control	6.85	8.08	6.70	-0.15	-1.38	7,199
Library as Place	6.62	7.90	6.54	-0.08	-1.36	7,174
Overall:	6.69	7.94	6.65	-0.04	-1.29	7,201

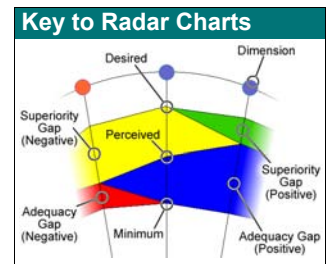


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ID	Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service							
AS-1	Employees who instill confidence in users	6.02	7.64	6.22	0.20	-1.42	6,796
AS-2	Giving users individual attention	6.17	7.49	6.32	0.15	-1.16	6,919
AS-3	Employees who are consistently courteous	6.76	7.95	6.83	0.07	-1.12	7,020
AS-4	Readiness to respond to users' questions	6.75	7.90	6.85	0.10	-1.05	6,860
AS-5	Employees who have the knowledge to answer user questions	6.89	8.02	6.95	0.06	-1.07	6,860
AS-6	Employees who deal with users in a caring fashion	6.56	7.81	6.70	0.13	-1.12	6,823
AS-7	Employees who understand the needs of their users	6.75	7.92	6.77	0.02	-1.15	6,784
AS-8	Willingness to help users	6.73	7.89	6.84	0.11	-1.05	6,798
AS-9	Dependability in handling users' service problems	6.67	7.85	6.54	-0.12	-1.31	6,278
Information Control							
IC-1	Making electronic resources accessible from my home or office	6.76	8.16	6.59	-0.17	-1.57	6,901
IC-2	A library Web site enabling me to locate information on my own	6.89	8.11	6.87	-0.02	-1.24	7,050
IC-3	The printed library materials I need for my work	6.74	7.97	6.36	-0.38	-1.61	6,617
IC-4	The electronic information resources I need	6.83	8.07	6.76	-0.06	-1.31	6,954
IC-5	Modern equipment that lets me easily access needed information	6.98	8.15	6.88	-0.10	-1.28	7,039
IC-6	Easy-to-use access tools that allow me to find things on my own	6.90	8.07	6.80	-0.09	-1.26	6,935
IC-7	Making information easily accessible for independent use	6.88	8.04	6.83	-0.05	-1.21	6,876
IC-8	Print and/or electronic journal collections I require for my work	6.92	8.09	6.51	-0.41	-1.58	6,642
Library as Place							
LP-1	Library space that inspires study and learning	6.67	8.06	6.49	-0.18	-1.57	7,093
LP-2	Quiet space for individual activities	6.78	8.00	6.50	-0.28	-1.50	6,956
LP-3	A comfortable and inviting location	6.72	7.99	6.74	0.02	-1.25	7,054
LP-4	A getaway for study, learning, or research	6.68	7.97	6.60	-0.08	-1.37	6,843
LP-5	Community space for group learning and group study	6.25	7.48	6.37	0.11	-1.11	6,302
Overall:		6.69	7.94	6.65	-0.04	-1.29	7,201



- Perceived Less Than Minimum
- Perceived Greater Than Minimum
- Perceived Less Than Desired
- Perceived Greater Than Desired



Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Convenience of borrowing books from other colleges	6.36	7.72	6.34	-0.02	-1.38	5,784
Teaching me how to access, evaluate, and use information	6.45	7.66	6.64	0.19	-1.02	6,605
Collections of online full-text articles sufficient to meet my needs	6.93	8.13	6.49	-0.45	-1.64	6,793
Ready access to computers / Internet / software	7.03	8.19	6.82	-0.21	-1.37	7,029
Space for students to study and work in groups	6.30	7.57	6.32	0.01	-1.25	6,474

Satisfaction Question	Mean	n
In general, I am satisfied with the way in which I am treated at the library.	6.82	7,198
In general, I am satisfied with library support for my learning, research, and/or teaching needs.	6.42	7,198
How would you rate the overall quality of the service provided by the library?	6.65	7,200

Information Literacy Outcomes Questions	Mean	n
The library helps me stay abreast of developments in my field(s) of interest.	5.70	7,200
The library aids my advancement in my academic discipline.	6.22	7,200
The library enables me to be more efficient in my academic pursuits.	6.42	7,200
The library helps me distinguish between trustworthy and untrustworthy information.	5.79	7,196
The library provides me with the information skills I need in my work or study.	6.16	7,198

	Daily	Weekly	Monthly	Quarterly	Never	n / %
How often do you use resources on library premises?	1,520 21.11%	3,144 43.66%	1,575 21.87%	840 11.67%	122 1.69%	7,201 100.00%
How often do you access library resources through a library Web page?	1,345 18.68%	2,952 41.00%	1,561 21.68%	851 11.82%	491 6.82%	7,200 100.00%
How often do you use Yahoo(TM), Google(TM), or non-library gateways for information?	4,921 68.36%	1,512 21.00%	383 5.32%	170 2.36%	213 2.96%	7,199 100.00%

Senior Colleges, Comprehensive Colleges, Graduate School

Table SCG1: Senior, Comprehensive, Graduate School Completed Surveys

User Group	Respondent n	Respondent %
Undergraduate		
First year	834	13.11%
Second year	922	14.49%
Third year	1,029	16.18%
Fourth year	970	15.25%
Fifth year and above	330	5.19%
Non-degree	51	0.80%
Sub Total:	4,136	65.02%
Graduate		
Masters	819	12.88%
Doctoral	495	7.78%
Non-degree or Undecided	49	0.77%
Sub Total:	1,363	21.43%
Faculty		
Adjunct Faculty	76	1.19%
Assistant Professor	154	2.42%
Associate Professor	182	2.86%
Lecturer	17	0.27%
Professor	271	4.26%
Other Academic Status	36	0.57%
Sub Total:	736	11.57%
Library Staff		
Administrator	8	0.13%
Manager, Head of Unit	6	0.09%
Public Services	24	0.38%
Systems	2	0.03%
Technical Services	9	0.14%
Other	20	0.31%
Sub Total:	69	1.08%
Staff		
Research Staff	15	0.24%
Other staff positions	42	0.66%
Sub Total:	57	0.90%
Total:	6,361	100.00%

Table SCG 2: Senior, Comprehensive, Graduate School Dimension Summary

SCG2A – All SCG Respondents

Dimension	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service	6.58	7.82	6.67	0.09	-1.15	7,192
Information Control	6.85	8.08	6.70	-0.15	-1.38	7,199
Library as Place	6.62	7.90	6.54	-0.08	-1.36	7,174
Overall:	6.69	7.94	6.65	-0.04	-1.29	7,201

SCG2B – Undergraduate Respondents

Dimension	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service	6.48	7.73	6.63	0.15	-1.10	4,131
Information Control	6.74	7.98	6.78	0.04	-1.20	4,136
Library as Place	6.68	7.96	6.73	0.04	-1.24	4,136
Overall:	6.62	7.88	6.70	0.08	-1.17	4,136

SCG2C – Graduate Student Respondents

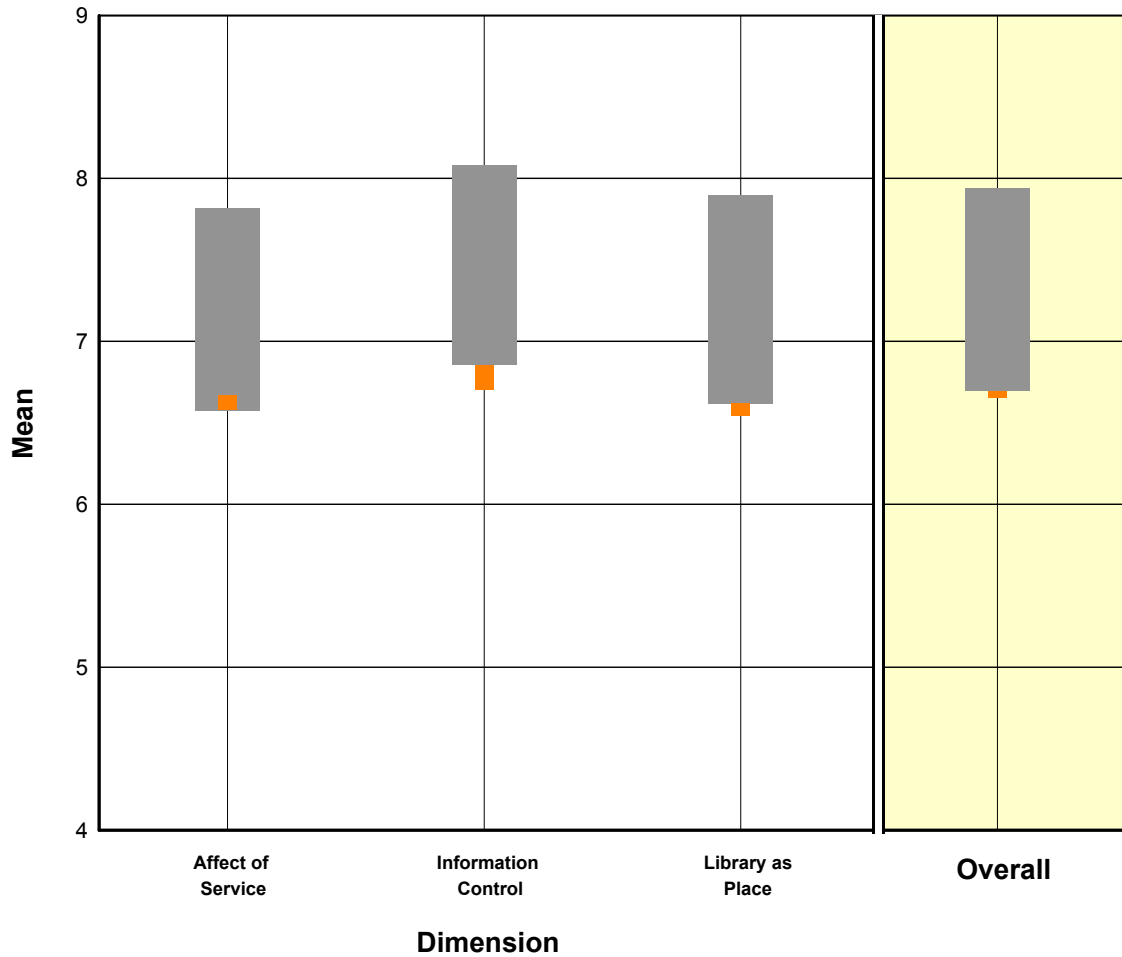
Dimension	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service	6.52	7.90	6.53	0.01	-1.37	1,360
Information Control	6.98	8.31	6.53	-0.45	-1.78	1,363
Library as Place	6.51	7.93	6.19	-0.32	-1.75	1,361
Overall:	6.69	8.06	6.45	-0.24	-1.62	1,363

SCG2D – Faculty Respondents

Dimension	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service	6.99	8.15	7.13	0.15	-1.02	735
Information Control	7.18	8.37	6.47	-0.71	-1.89	736
Library as Place	6.33	7.52	6.31	-0.02	-1.21	712
Overall:	6.93	8.11	6.72	-0.22	-1.39	736

Table SCG 3: Senior, Comprehensive, Graduate School Dimension Graphical Summary

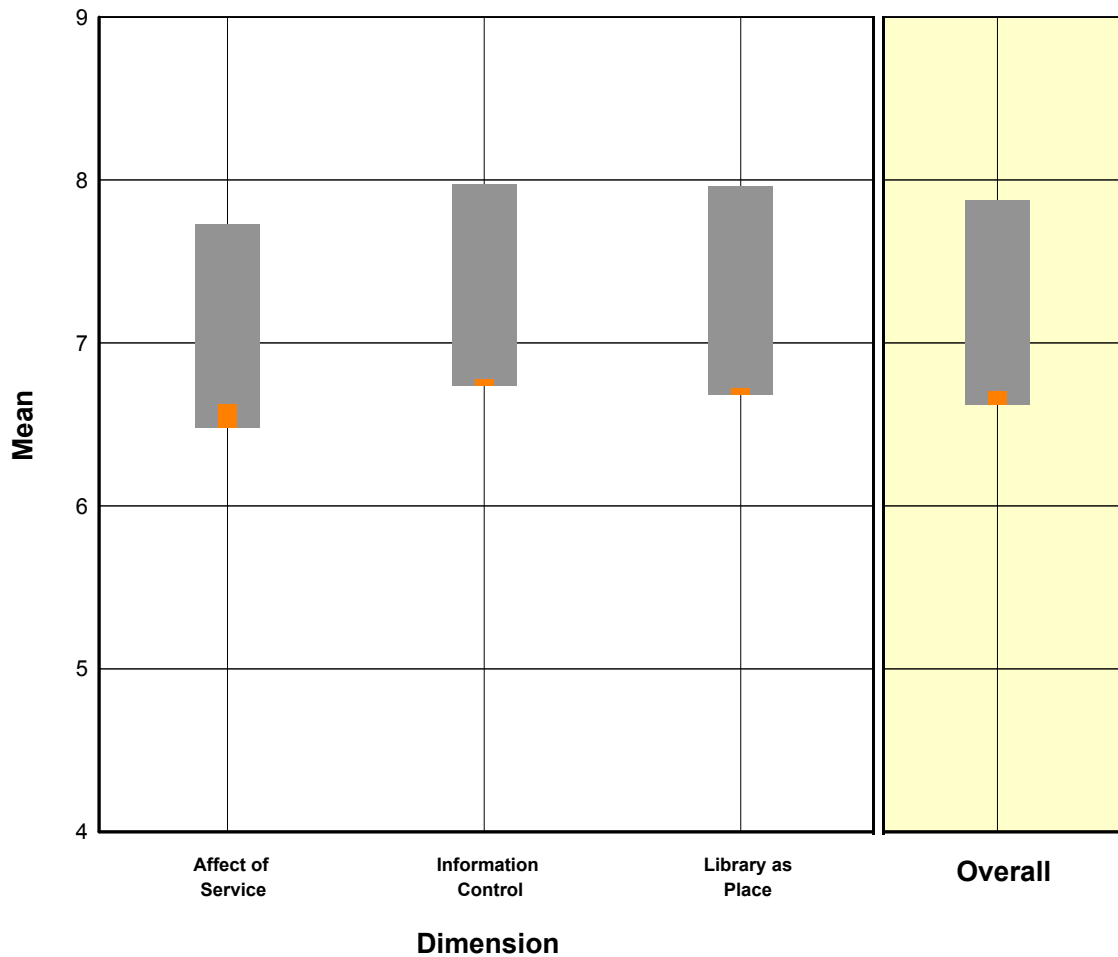
SCG3A – All SCG Respondents



Range of Minimum to Desired
 Range of Minimum to Perceived (\"Adequacy Gap\")

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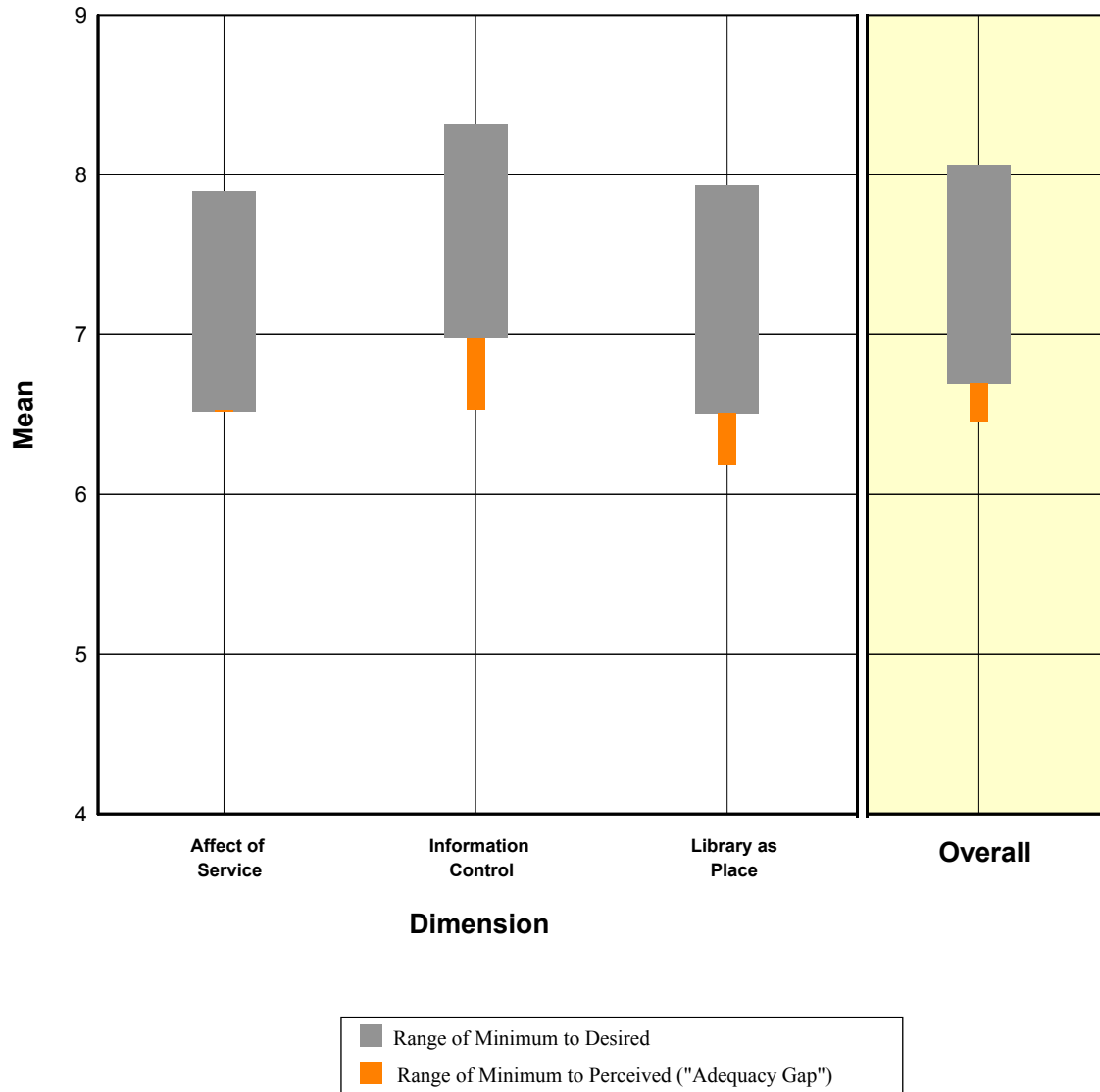
SCG3B – Undergraduate Respondents



Range of Minimum to Desired
 Range of Minimum to Perceived ("Adequacy Gap")

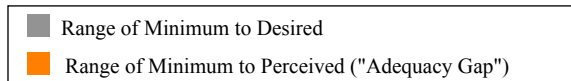
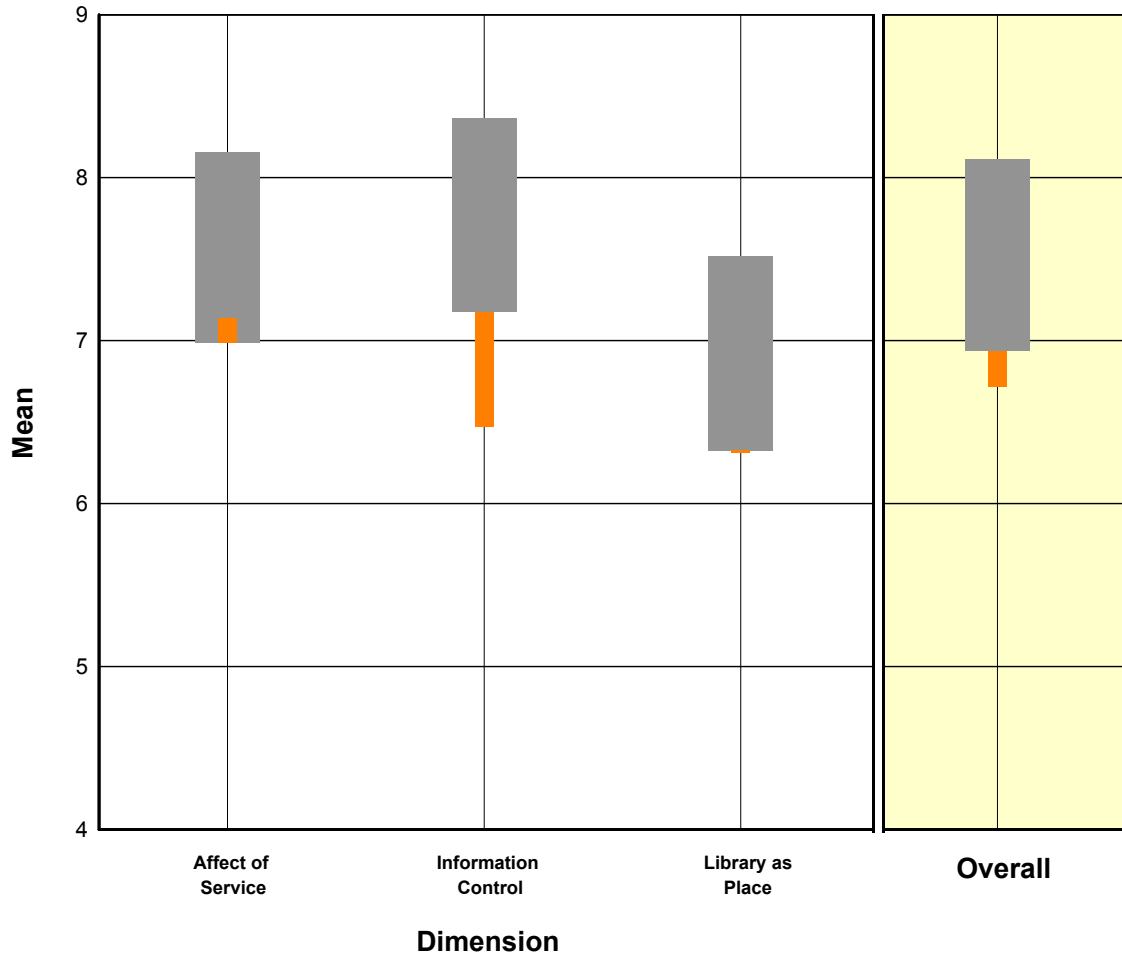
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SCG3C – Graduate Student Respondents



*This table prints legibly only in color.

SCG3D – Faculty Respondents



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Table SCG 4: Senior, Comprehensive, and Graduate School Core Questions

SCG4A – All SCG Respondents

ID	Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service							
AS-1	Employees who instill confidence in users	6.02	7.64	6.22	0.20	-1.42	6,796
AS-2	Giving users individual attention	6.17	7.49	6.32	0.15	-1.16	6,919
AS-3	Employees who are consistently courteous	6.76	7.95	6.83	0.07	-1.12	7,020
AS-4	Readiness to respond to users' questions	6.75	7.90	6.85	0.10	-1.05	6,860
AS-5	Employees who have the knowledge to answer user questions	6.89	8.02	6.95	0.06	-1.07	6,860
AS-6	Employees who deal with users in a caring fashion	6.56	7.81	6.70	0.13	-1.12	6,823
AS-7	Employees who understand the needs of their users	6.75	7.92	6.77	0.02	-1.15	6,784
AS-8	Willingness to help users	6.73	7.89	6.84	0.11	-1.05	6,798
AS-9	Dependability in handling users' service problems	6.67	7.85	6.54	-0.12	-1.31	6,278
Information Control							
IC-1	Making electronic resources accessible from my home or office	6.76	8.16	6.59	-0.17	-1.57	6,901
IC-2	A library Web site enabling me to locate information on my own	6.89	8.11	6.87	-0.02	-1.24	7,050
IC-3	The printed library materials I need for my work	6.74	7.97	6.36	-0.38	-1.61	6,617
IC-4	The electronic information resources I need	6.83	8.07	6.76	-0.06	-1.31	6,954
IC-5	Modern equipment that lets me easily access needed information	6.98	8.15	6.88	-0.10	-1.28	7,039
IC-6	Easy-to-use access tools that allow me to find things on my own	6.90	8.07	6.80	-0.09	-1.26	6,935
IC-7	Making information easily accessible for independent use	6.88	8.04	6.83	-0.05	-1.21	6,876
IC-8	Print and/or electronic journal collections I require for my work	6.92	8.09	6.51	-0.41	-1.58	6,642
Library as Place							
LP-1	Library space that inspires study and learning	6.67	8.06	6.49	-0.18	-1.57	7,093
LP-2	Quiet space for individual activities	6.78	8.00	6.50	-0.28	-1.50	6,956
LP-3	A comfortable and inviting location	6.72	7.99	6.74	0.02	-1.25	7,054
LP-4	A getaway for study, learning, or research	6.68	7.97	6.60	-0.08	-1.37	6,843
LP-5	Community space for group learning and group study	6.25	7.48	6.37	0.11	-1.11	6,302
Overall:		6.69	7.94	6.65	-0.04	-1.29	7,201

Table SCG 4: Senior, Comprehensive, and Graduate School Core Questions

SCG4B – Undergraduate Respondents

ID	Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service							
AS-1	Employees who instill confidence in users	5.92	7.54	6.17	0.25	-1.36	3,892
AS-2	Giving users individual attention	6.04	7.37	6.25	0.20	-1.12	3,982
AS-3	Employees who are consistently courteous	6.65	7.86	6.73	0.08	-1.13	4,018
AS-4	Readiness to respond to users' questions	6.63	7.79	6.77	0.14	-1.01	3,925
AS-5	Employees who have the knowledge to answer user questions	6.80	7.94	6.96	0.16	-0.98	3,951
AS-6	Employees who deal with users in a caring fashion	6.51	7.76	6.65	0.13	-1.11	3,917
AS-7	Employees who understand the needs of their users	6.65	7.84	6.75	0.10	-1.09	3,900
AS-8	Willingness to help users	6.64	7.81	6.79	0.15	-1.02	3,906
AS-9	Dependability in handling users' service problems	6.58	7.77	6.58	0.01	-1.18	3,611
Information Control							
IC-1	Making electronic resources accessible from my home or office	6.64	8.05	6.66	0.02	-1.39	3,947
IC-2	A library Web site enabling me to locate information on my own	6.75	8.01	6.89	0.14	-1.12	4,054
IC-3	The printed library materials I need for my work	6.63	7.87	6.52	-0.11	-1.36	3,799
IC-4	The electronic information resources I need	6.69	7.94	6.83	0.14	-1.11	3,975
IC-5	Modern equipment that lets me easily access needed information	6.90	8.10	6.95	0.05	-1.15	4,051
IC-6	Easy-to-use access tools that allow me to find things on my own	6.78	7.98	6.84	0.05	-1.14	4,003
IC-7	Making information easily accessible for independent use	6.78	7.95	6.86	0.08	-1.08	3,969
IC-8	Print and/or electronic journal collections I require for my work	6.78	7.95	6.65	-0.13	-1.30	3,761
Library as Place							
LP-1	Library space that inspires study and learning	6.69	8.07	6.66	-0.03	-1.42	4,123
LP-2	Quiet space for individual activities	6.83	8.05	6.64	-0.19	-1.41	4,081
LP-3	A comfortable and inviting location	6.77	8.01	6.85	0.08	-1.16	4,090
LP-4	A getaway for study, learning, or research	6.72	8.00	6.78	0.06	-1.22	4,020
LP-5	Community space for group learning and group study	6.43	7.66	6.71	0.29	-0.95	3,807
Overall:		6.62	7.88	6.70	0.08	-1.17	4,136

Table SCG 4: Senior, Comprehensive, and Graduate School Core Questions

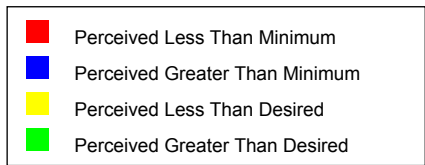
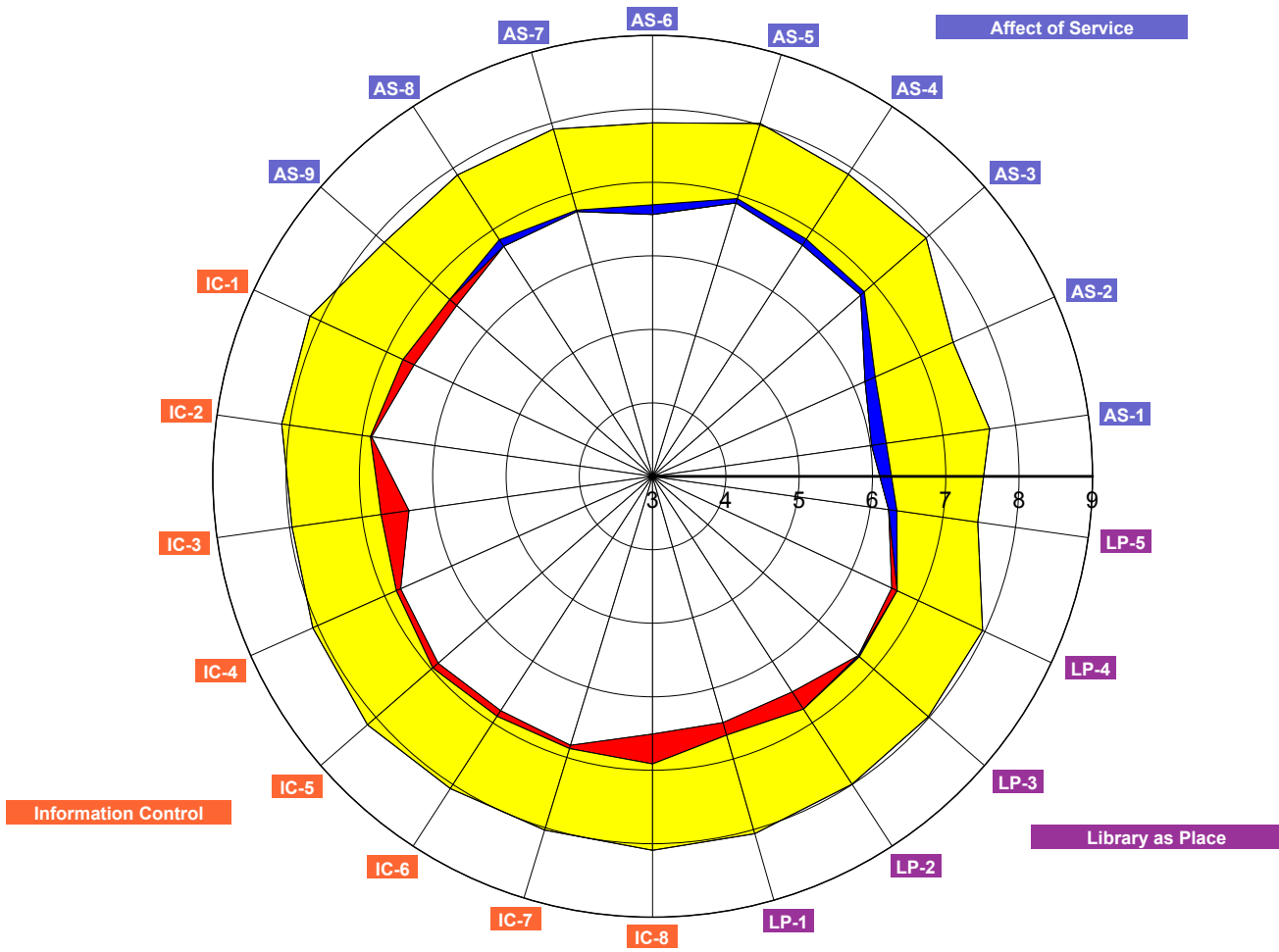
SCG4C – Graduate Student Respondents

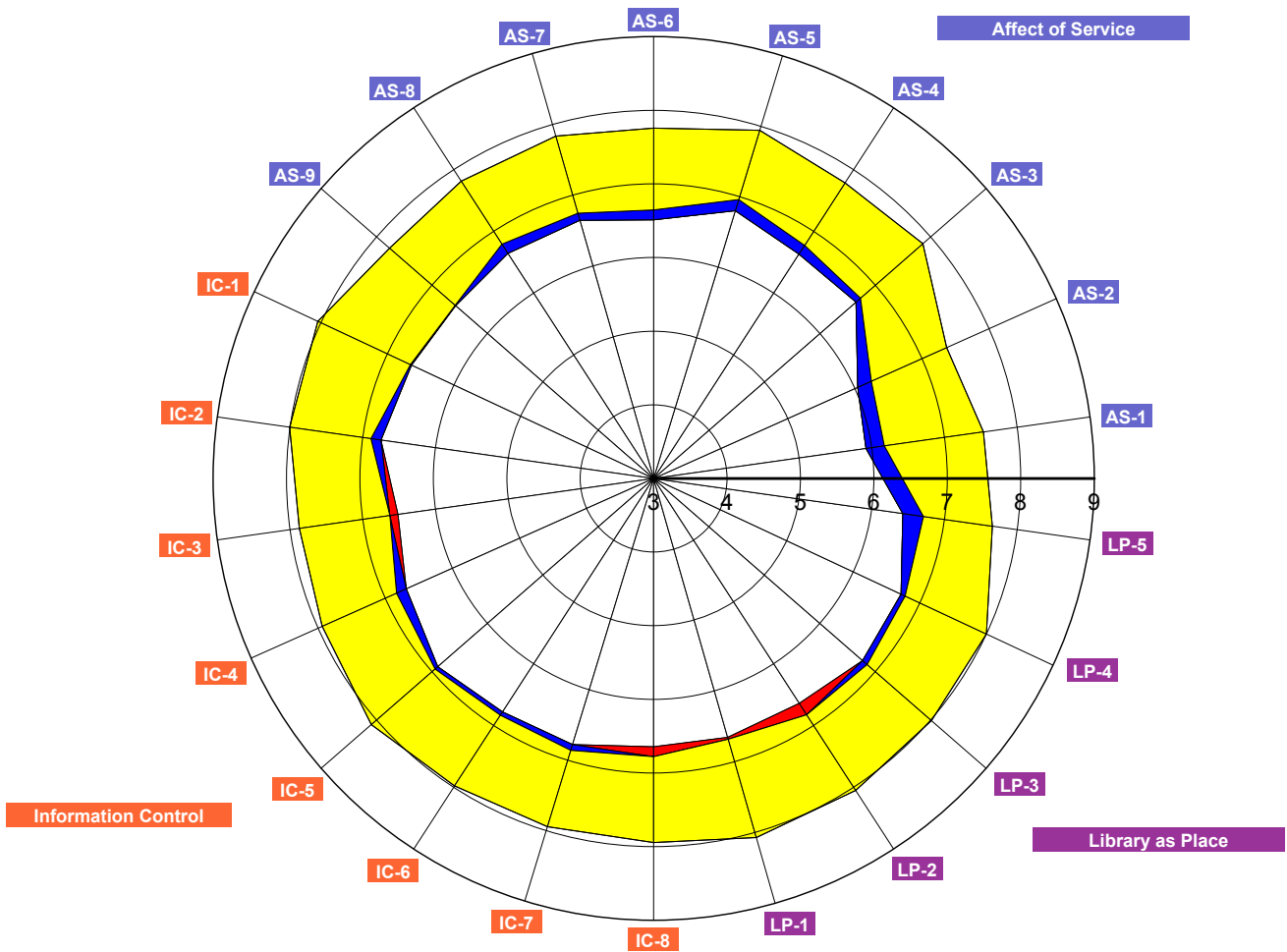
ID	Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service							
AS-1	Employees who instill confidence in users	5.85	7.72	5.98	0.14	-1.74	1,281
AS-2	Giving users individual attention	6.01	7.47	6.16	0.15	-1.30	1,292
AS-3	Employees who are consistently courteous	6.72	8.02	6.78	0.05	-1.24	1,329
AS-4	Readiness to respond to users' questions	6.78	8.04	6.82	0.04	-1.22	1,297
AS-5	Employees who have the knowledge to answer user questions	6.90	8.13	6.81	-0.09	-1.32	1,278
AS-6	Employees who deal with users in a caring fashion	6.41	7.84	6.55	0.14	-1.30	1,280
AS-7	Employees who understand the needs of their users	6.71	8.00	6.68	-0.03	-1.32	1,261
AS-8	Willingness to help users	6.70	7.97	6.72	0.03	-1.25	1,274
AS-9	Dependability in handling users' service problems	6.70	7.98	6.24	-0.46	-1.74	1,172
Information Control							
IC-1	Making electronic resources accessible from my home or office	6.80	8.39	6.33	-0.47	-2.06	1,324
IC-2	A library Web site enabling me to locate information on my own	7.00	8.31	6.74	-0.26	-1.57	1,341
IC-3	The printed library materials I need for my work	6.88	8.18	6.12	-0.75	-2.06	1,234
IC-4	The electronic information resources I need	7.02	8.37	6.61	-0.41	-1.75	1,332
IC-5	Modern equipment that lets me easily access needed information	7.06	8.34	6.72	-0.33	-1.61	1,340
IC-6	Easy-to-use access tools that allow me to find things on my own	6.97	8.22	6.70	-0.27	-1.52	1,301
IC-7	Making information easily accessible for independent use	6.95	8.23	6.73	-0.21	-1.50	1,287
IC-8	Print and/or electronic journal collections I require for my work	7.16	8.43	6.27	-0.88	-2.15	1,298
Library as Place							
LP-1	Library space that inspires study and learning	6.59	8.13	6.11	-0.47	-2.01	1,346
LP-2	Quiet space for individual activities	6.79	8.06	6.26	-0.53	-1.80	1,318
LP-3	A comfortable and inviting location	6.60	8.07	6.55	-0.05	-1.52	1,343
LP-4	A getaway for study, learning, or research	6.62	8.09	6.26	-0.36	-1.82	1,290
LP-5	Community space for group learning and group study	5.84	7.23	5.58	-0.26	-1.65	1,142
Overall:		6.69	8.06	6.45	-0.24	-1.62	1,363

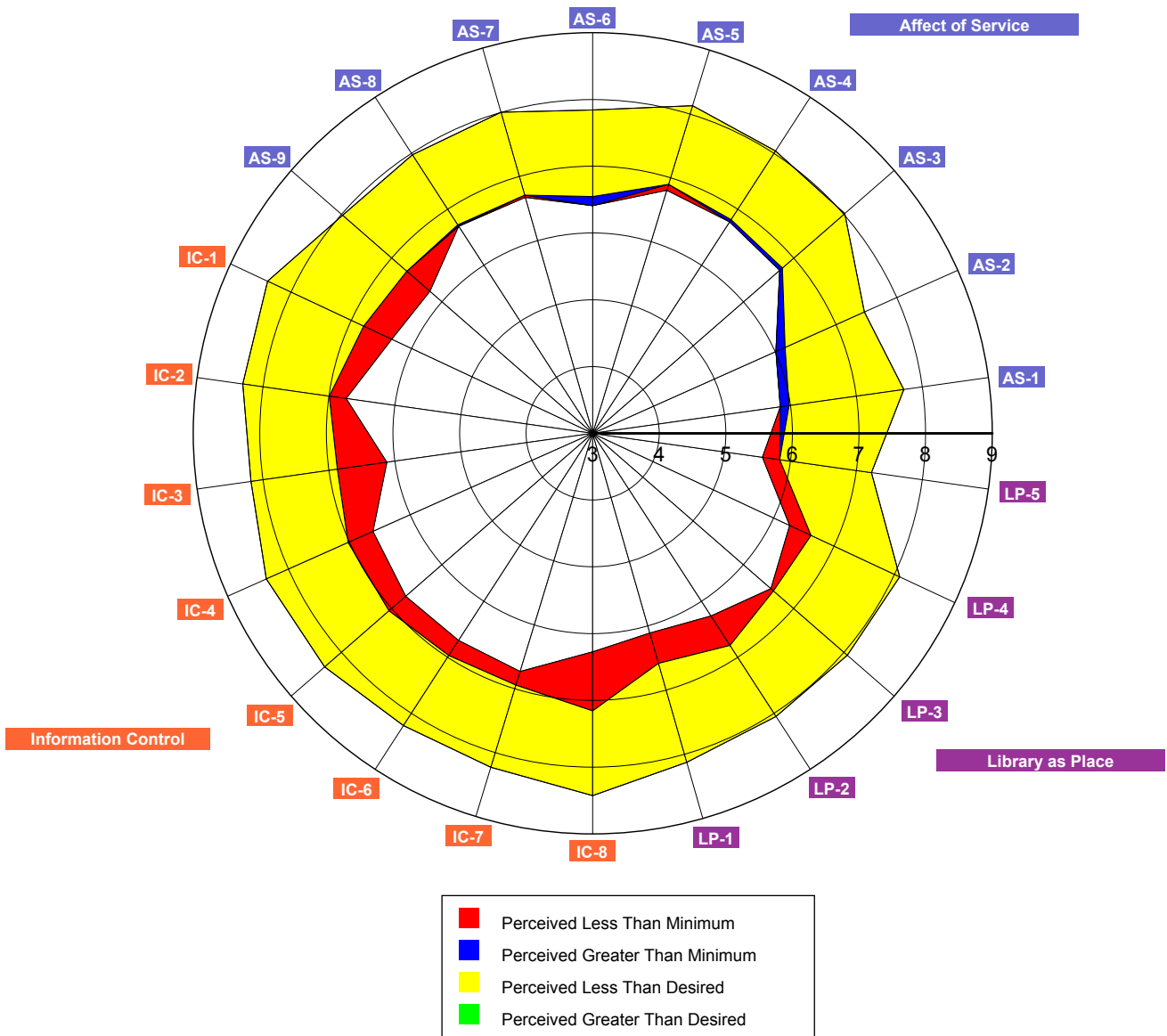
Table SCG 4: Senior, Comprehensive, and Graduate School Core Questions

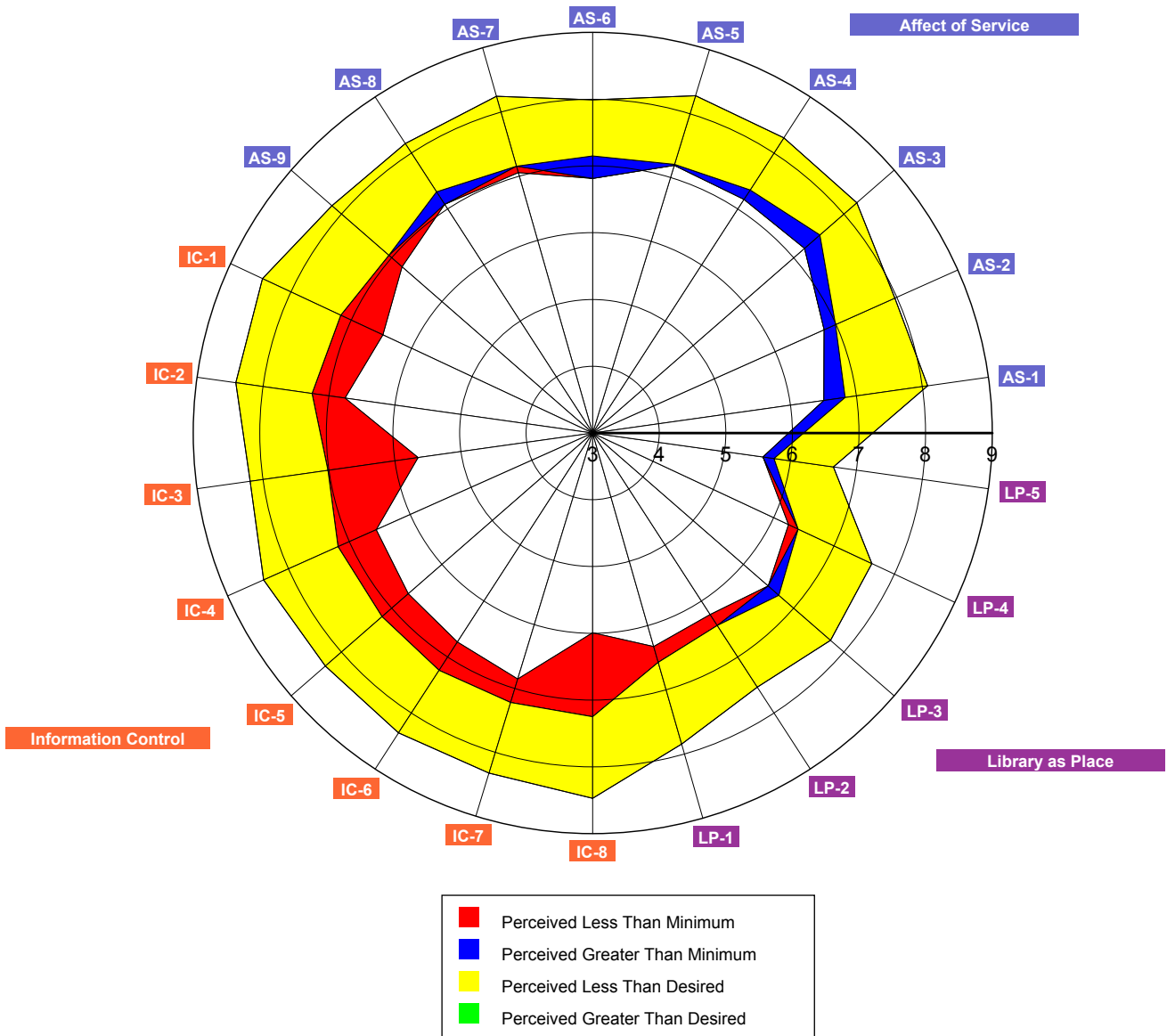
SCG4D – Faculty Respondents

ID	Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service							
AS-1	Employees who instill confidence in users	6.51	8.08	6.83	0.32	-1.25	699
AS-2	Giving users individual attention	6.81	7.97	6.99	0.19	-0.98	711
AS-3	Employees who are consistently courteous	7.22	8.26	7.52	0.30	-0.74	731
AS-4	Readiness to respond to users' questions	7.17	8.27	7.34	0.17	-0.93	716
AS-5	Employees who have the knowledge to answer user questions	7.19	8.28	7.21	0.02	-1.08	706
AS-6	Employees who deal with users in a caring fashion	6.81	7.99	7.15	0.34	-0.84	711
AS-7	Employees who understand the needs of their users	7.16	8.25	7.06	-0.10	-1.19	700
AS-8	Willingness to help users	7.08	8.17	7.31	0.22	-0.86	697
AS-9	Dependability in handling users' service problems	7.06	8.19	6.80	-0.26	-1.39	633
Information Control							
IC-1	Making electronic resources accessible from my home or office	7.18	8.47	6.48	-0.70	-1.99	712
IC-2	A library Web site enabling me to locate information on my own	7.26	8.41	6.76	-0.50	-1.66	711
IC-3	The printed library materials I need for my work	7.02	8.20	5.65	-1.37	-2.55	683
IC-4	The electronic information resources I need	7.19	8.41	6.56	-0.63	-1.85	716
IC-5	Modern equipment that lets me easily access needed information	7.19	8.32	6.67	-0.52	-1.65	704
IC-6	Easy-to-use access tools that allow me to find things on my own	7.24	8.36	6.73	-0.50	-1.62	704
IC-7	Making information easily accessible for independent use	7.22	8.33	6.85	-0.37	-1.47	696
IC-8	Print and/or electronic journal collections I require for my work	7.25	8.47	5.99	-1.26	-2.48	699
Library as Place							
LP-1	Library space that inspires study and learning	6.57	7.85	6.33	-0.25	-1.52	672
LP-2	Quiet space for individual activities	6.44	7.54	6.24	-0.20	-1.30	617
LP-3	A comfortable and inviting location	6.49	7.73	6.71	0.21	-1.03	675
LP-4	A getaway for study, learning, or research	6.41	7.63	6.25	-0.16	-1.38	615
LP-5	Community space for group learning and group study	5.58	6.65	5.75	0.17	-0.90	498
Overall:		6.93	8.11	6.72	-0.22	-1.39	736









Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Convenience of borrowing books from other colleges	6.36	7.72	6.34	-0.02	-1.38	5,784
Teaching me how to access, evaluate, and use information	6.45	7.66	6.64	0.19	-1.02	6,605
Collections of online full-text articles sufficient to meet my needs	6.93	8.13	6.49	-0.45	-1.64	6,793
Ready access to computers / Internet / software	7.03	8.19	6.82	-0.21	-1.37	7,029
Space for students to study and work in groups	6.30	7.57	6.32	0.01	-1.25	6,474

Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Convenience of borrowing books from other colleges	6.15	7.52	6.30	0.15	-1.22	3,200
Teaching me how to access, evaluate, and use information	6.45	7.70	6.70	0.25	-1.00	3,882
Collections of online full-text articles sufficient to meet my needs	6.79	8.01	6.62	-0.16	-1.38	3,870
Ready access to computers / Internet / software	6.97	8.16	6.86	-0.12	-1.30	4,084
Space for students to study and work in groups	6.44	7.72	6.68	0.23	-1.04	3,906

Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Convenience of borrowing books from other colleges	6.52	8.05	6.17	-0.35	-1.88	1,126
Teaching me how to access, evaluate, and use information	6.25	7.58	6.40	0.15	-1.18	1,206
Collections of online full-text articles sufficient to meet my needs	7.16	8.47	6.13	-1.03	-2.34	1,317
Ready access to computers / Internet / software	7.17	8.39	6.72	-0.45	-1.67	1,337
Space for students to study and work in groups	5.85	7.24	5.48	-0.37	-1.76	1,165

Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Convenience of borrowing books from other colleges	6.89	8.16	6.74	-0.16	-1.43	673
Teaching me how to access, evaluate, and use information	6.46	7.52	6.59	0.13	-0.94	642
Collections of online full-text articles sufficient to meet my needs	7.25	8.36	6.01	-1.24	-2.35	701
Ready access to computers / Internet / software	7.12	8.20	6.73	-0.39	-1.47	669
Space for students to study and work in groups	6.08	7.17	5.79	-0.29	-1.38	518

Satisfaction Question	Mean	n
In general, I am satisfied with the way in which I am treated at the library.	6.83	6,290
In general, I am satisfied with library support for my learning, research, and/or teaching needs.	6.41	6,291
How would you rate the overall quality of the service provided by the library?	6.65	6,291

Satisfaction Question	Mean	n
In general, I am satisfied with the way in which I am treated at the library.	6.79	4,136
In general, I am satisfied with library support for my learning, research, and/or teaching needs.	6.57	4,136
How would you rate the overall quality of the service provided by the library?	6.73	4,135

Satisfaction Question	Mean	n
In general, I am satisfied with the way in which I am treated at the library.	6.66	1,362
In general, I am satisfied with library support for my learning, research, and/or teaching needs.	6.09	1,363
How would you rate the overall quality of the service provided by the library?	6.35	1,363

Satisfaction Question	Mean	n
In general, I am satisfied with the way in which I am treated at the library.	7.34	735
In general, I am satisfied with library support for my learning, research, and/or teaching needs.	6.09	735
How would you rate the overall quality of the service provided by the library?	6.71	736

Information Literacy Outcomes Questions	Mean	n
The library helps me stay abreast of developments in my field(s) of interest.	5.68	6,291
The library aids my advancement in my academic discipline.	6.21	6,291
The library enables me to be more efficient in my academic pursuits.	6.41	6,291
The library helps me distinguish between trustworthy and untrustworthy information.	5.75	6,287
The library provides me with the information skills I need in my work or study.	6.12	6,290

Information Literacy Outcomes Questions	Mean	n
The library helps me stay abreast of developments in my field(s) of interest.	5.77	4,136
The library aids my advancement in my academic discipline.	6.29	4,136
The library enables me to be more efficient in my academic pursuits.	6.52	4,136
The library helps me distinguish between trustworthy and untrustworthy information.	5.97	4,136
The library provides me with the information skills I need in my work or study.	6.33	4,135

Information Literacy Outcomes Questions	Mean	n
The library helps me stay abreast of developments in my field(s) of interest.	5.48	1,363
The library aids my advancement in my academic discipline.	6.22	1,363
The library enables me to be more efficient in my academic pursuits.	6.29	1,363
The library helps me distinguish between trustworthy and untrustworthy information.	5.38	1,363
The library provides me with the information skills I need in my work or study.	5.80	1,363

Information Literacy Outcomes Questions	Mean	n
The library helps me stay abreast of developments in my field(s) of interest.	5.46	735
The library aids my advancement in my academic discipline.	5.72	735
The library enables me to be more efficient in my academic pursuits.	6.02	735
The library helps me distinguish between trustworthy and untrustworthy information.	5.12	731
The library provides me with the information skills I need in my work or study.	5.53	735

	Daily	Weekly	Monthly	Quarterly	Never	n / %
How often do you use resources on library premises?	1,520 21.11%	3,144 43.66%	1,575 21.87%	840 11.67%	122 1.69%	7,201 100.00%
How often do you access library resources through a library Web page?	1,345 18.68%	2,952 41.00%	1,561 21.68%	851 11.82%	491 6.82%	7,200 100.00%
How often do you use Yahoo(TM), Google(TM), or non-library gateways for information?	4,921 68.36%	1,512 21.00%	383 5.32%	170 2.36%	213 2.96%	7,199 100.00%

	Daily	Weekly	Monthly	Quarterly	Never	n / %
How often do you use resources on library premises?	1,020 24.66%	1,821 44.03%	802 19.39%	436 10.54%	57 1.38%	4,136 100.00%
How often do you access library resources through a library Web page?	604 14.61%	1,644 39.76%	1,018 24.62%	568 13.74%	301 7.28%	4,135 100.00%
How often do you use Yahoo(TM), Google(TM), or non-library gateways for information?	2,767 66.92%	917 22.18%	246 5.95%	104 2.52%	101 2.44%	4,135 100.00%

	Daily	Weekly	Monthly	Quarterly	Never	n / %
How often do you use resources on library premises?	209 15.33%	692 50.77%	324 23.77%	121 8.88%	17 1.25%	1,363 100.00%
How often do you access library resources through a library Web page?	345 25.31%	671 49.23%	211 15.48%	85 6.24%	51 3.74%	1,363 100.00%
How often do you use Yahoo(TM), Google(TM), or non-library gateways for information?	970 71.17%	256 18.78%	63 4.62%	30 2.20%	44 3.23%	1,363 100.00%

	Daily	Weekly	Monthly	Quarterly	Never	n / %
How often do you use resources on library premises?	57 7.74%	253 34.38%	247 33.56%	156 21.20%	23 3.13%	736 100.00%
How often do you access library resources through a library Web page?	209 28.40%	303 41.17%	111 15.08%	68 9.24%	45 6.11%	736 100.00%
How often do you use Yahoo(TM), Google(TM), or non-library gateways for information?	538 73.10%	132 17.93%	22 2.99%	10 1.36%	34 4.62%	736 100.00%

Community Colleges

Table CC1: Community Colleges Completed Surveys

User Group	Respondent n	Respondent %
Student		
No definite purpose in mind	16	1.78%
To take a few courses for self-improvement	11	1.22%
To take a few job-related courses	5	0.55%
To take courses necessary for transferring to another 2-year college	15	1.66%
To take courses necessary for transferring to a 4-year college or university	278	30.85%
To complete a vocational/technical program	7	0.78%
To obtain or maintain a certification	7	0.78%
To obtain an Associates degree	330	36.63%
Other	17	1.89%
Sub Total:	686	76.14%
Faculty		
Part-time	15	1.66%
Full-time	156	17.31%
Sub Total:	171	18.98%
Library Staff		
Administrator	5	0.55%
Manager, Head of Unit	3	0.33%
Public Services	7	0.78%
Systems	1	0.11%
Technical Services	2	0.22%
Other	3	0.33%
Sub Total:	21	2.33%
Staff		
Administrator/Manager	13	1.44%
Other staff positions	10	1.11%
Sub Total:	23	2.55%
Total:	901	100.00%

Table CC 2: Community Colleges Dimension Summary

CC2A – All CC Respondents

Dimension	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service	6.78	7.82	6.66	-0.12	-1.16	880
Information Control	6.95	7.97	6.83	-0.12	-1.14	878
Library as Place	6.75	7.87	6.45	-0.30	-1.42	880
Overall:	6.84	7.89	6.68	-0.16	-1.22	880

CC2B – Undergraduate Respondents

Dimension	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service	6.61	7.69	6.57	-0.04	-1.13	686
Information Control	6.83	7.86	6.89	0.06	-0.98	684
Library as Place	6.73	7.87	6.64	-0.09	-1.23	686
Overall:	6.72	7.80	6.70	-0.02	-1.10	686

CC2D – Faculty Respondents

Dimension	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service	7.40	8.27	6.97	-0.44	-1.30	171
Information Control	7.39	8.33	6.56	-0.83	-1.78	171
Library as Place	6.84	7.88	5.73	-1.11	-2.15	171
Overall:	7.27	8.21	6.55	-0.72	-1.66	171

Table CC 3: Community Colleges Dimension Graphical Summary

CC3A – All CC Respondents

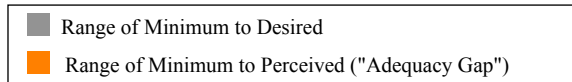
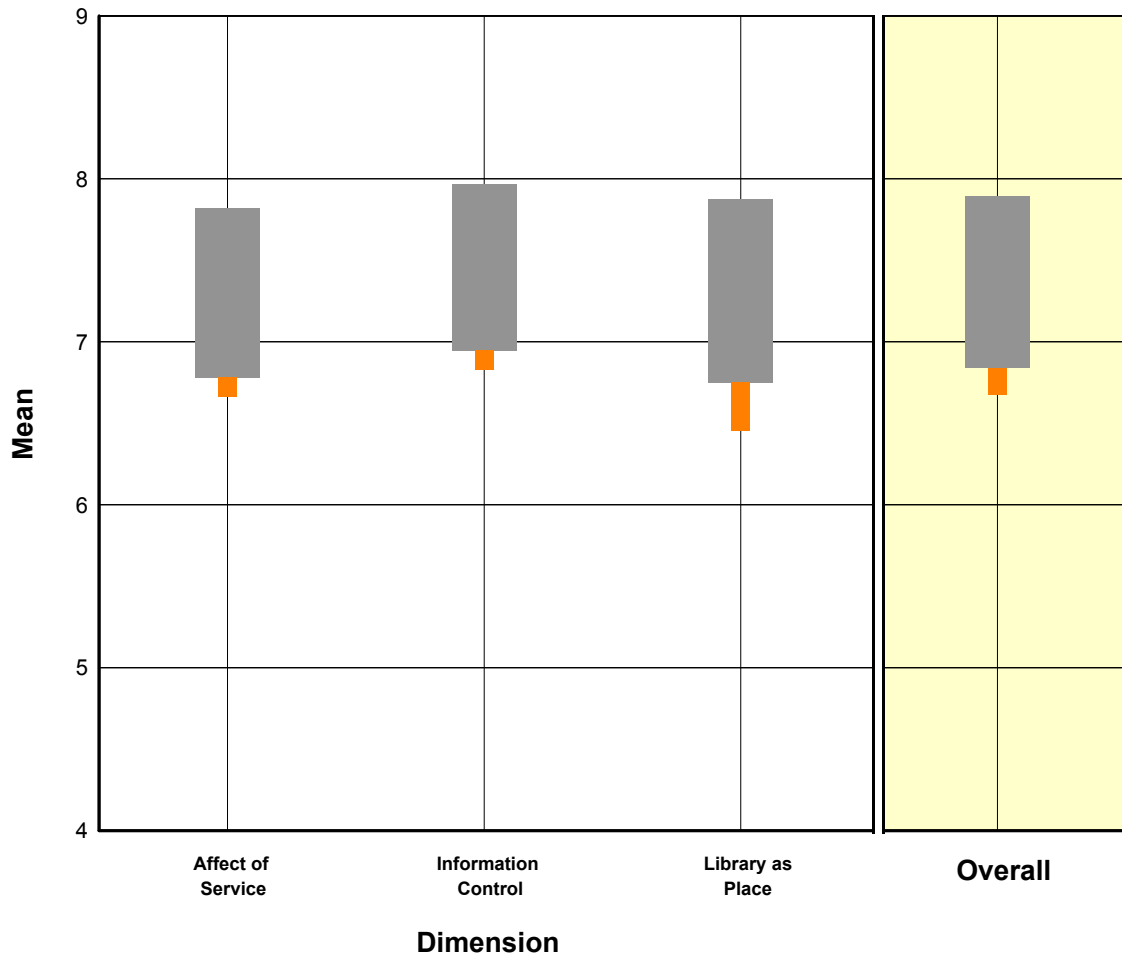
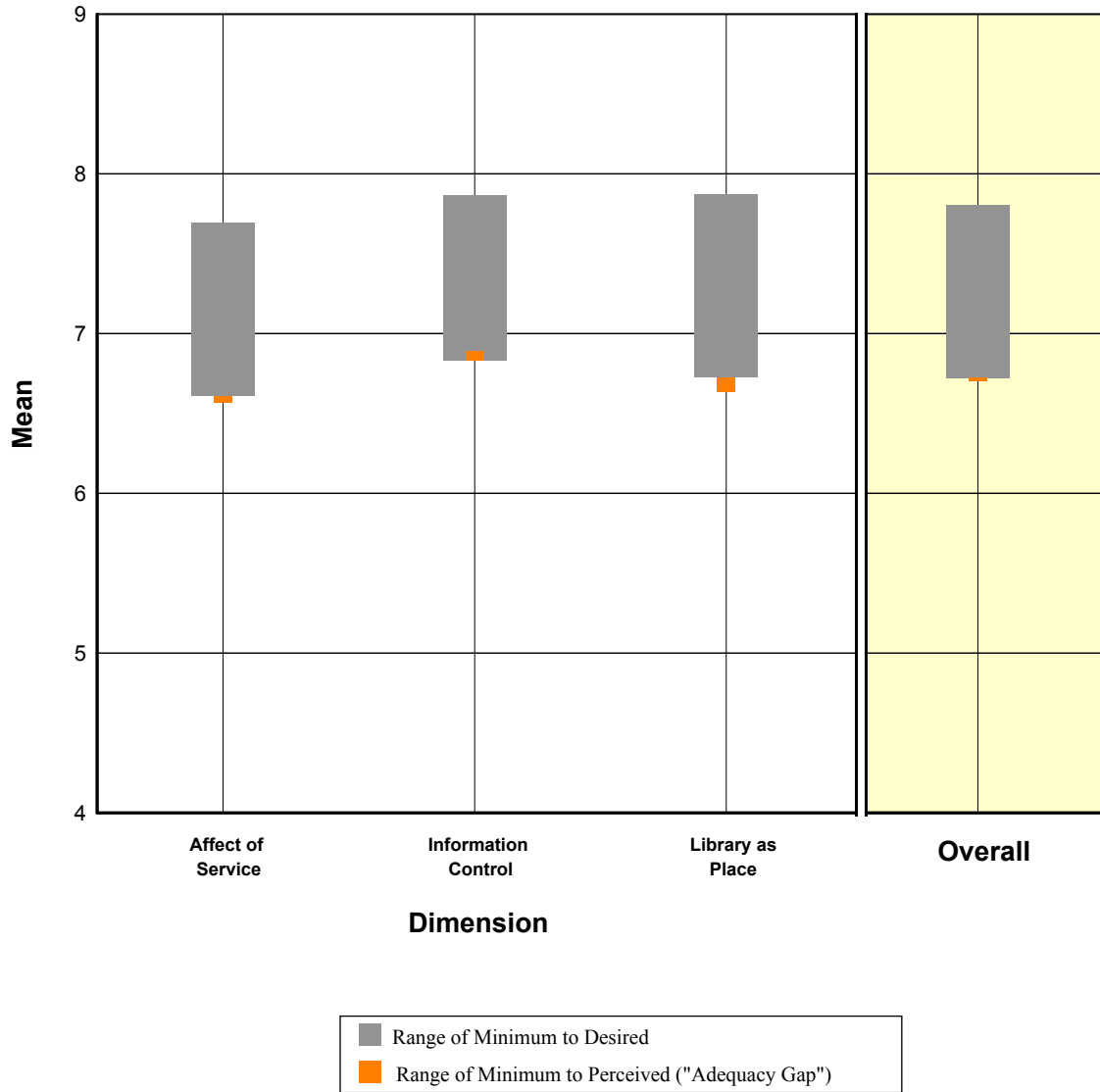


Table CC 3: Community Colleges Dimension Graphical Summary

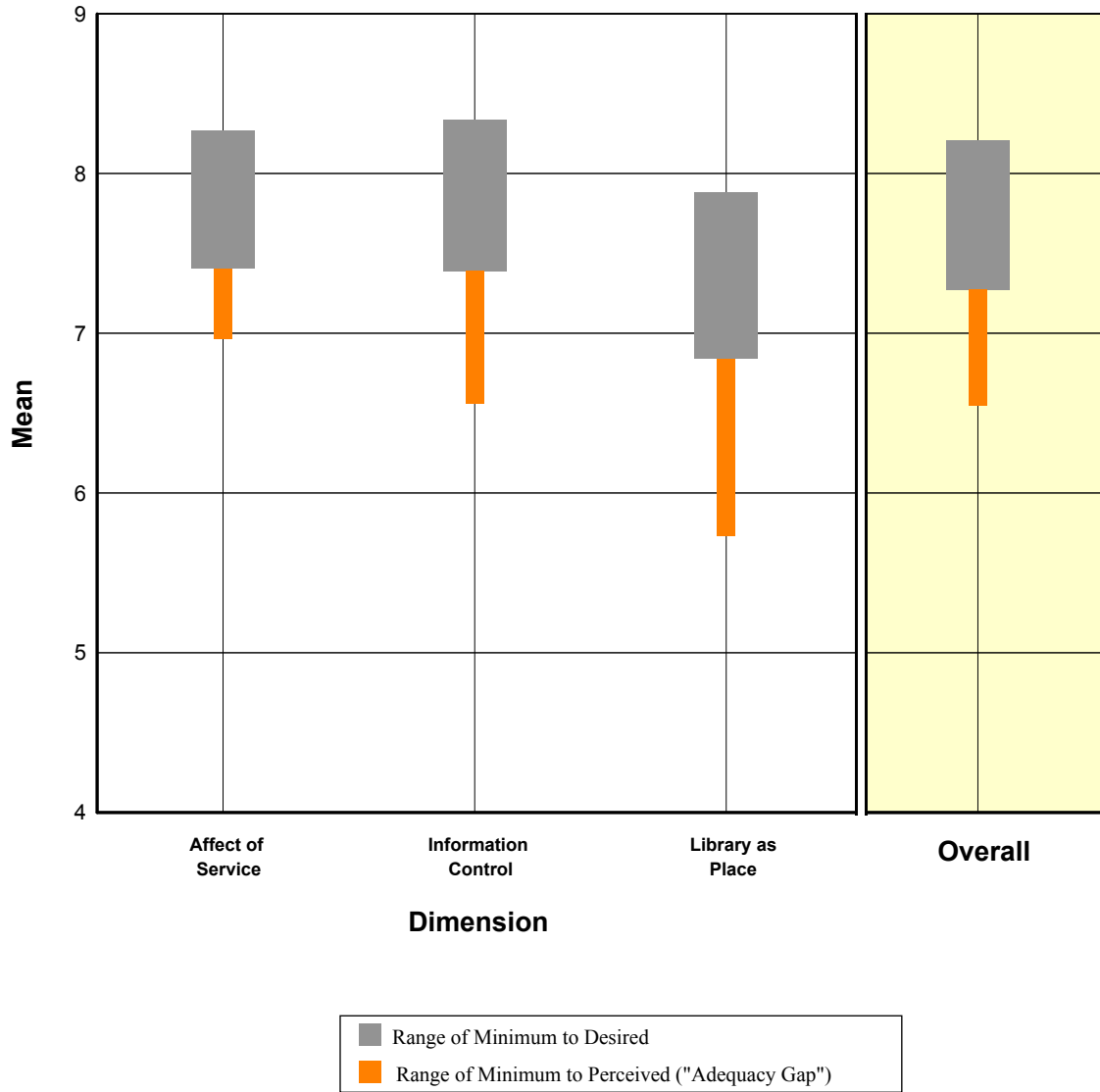
CC3B – Undergraduate Respondents



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Table CC 3: Community Colleges Dimension Graphical Summary

CC3D – Faculty Respondents



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Table CC 4: Community Colleges Core Questions

CC4A – All CC Respondents

ID	Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service							
AS-1	Employees who instill confidence in users	6.34	7.67	6.27	-0.07	-1.40	840
AS-2	Giving users individual attention	6.50	7.65	6.35	-0.14	-1.30	851
AS-3	Employees who are consistently courteous	6.96	7.96	6.75	-0.21	-1.21	856
AS-4	Readiness to respond to users' questions	6.92	7.91	6.82	-0.09	-1.08	838
AS-5	Employees who have the knowledge to answer user questions	7.05	8.00	6.93	-0.13	-1.07	841
AS-6	Employees who deal with users in a caring fashion	6.83	7.84	6.72	-0.11	-1.12	830
AS-7	Employees who understand the needs of their users	6.93	7.87	6.75	-0.18	-1.11	839
AS-8	Willingness to help users	6.92	7.89	6.82	-0.10	-1.07	839
AS-9	Dependability in handling users' service problems	6.72	7.77	6.60	-0.12	-1.17	784
Information Control							
IC-1	Making electronic resources accessible from my home or office	6.93	8.05	6.80	-0.13	-1.25	834
IC-2	A library Web site enabling me to locate information on my own	7.05	8.02	7.08	0.03	-0.94	859
IC-3	The printed library materials I need for my work	6.85	7.89	6.58	-0.27	-1.32	822
IC-4	The electronic information resources I need	6.87	7.94	6.86	-0.01	-1.08	848
IC-5	Modern equipment that lets me easily access needed information	7.04	8.02	6.99	-0.06	-1.03	861
IC-6	Easy-to-use access tools that allow me to find things on my own	7.05	8.01	6.89	-0.17	-1.12	843
IC-7	Making information easily accessible for independent use	6.94	7.93	6.80	-0.14	-1.13	844
IC-8	Print and/or electronic journal collections I require for my work	6.88	7.88	6.67	-0.20	-1.21	805
Library as Place							
LP-1	Library space that inspires study and learning	6.78	8.05	6.42	-0.35	-1.63	867
LP-2	Quiet space for individual activities	6.81	7.97	6.42	-0.39	-1.55	858
LP-3	A comfortable and inviting location	6.85	7.92	6.60	-0.26	-1.32	862
LP-4	A getaway for study, learning, or research	6.83	7.90	6.57	-0.26	-1.33	838
LP-5	Community space for group learning and group study	6.45	7.50	6.27	-0.18	-1.23	781
Overall:		6.84	7.89	6.68	-0.16	-1.22	880

Table CC 4: Community Colleges Core Questions

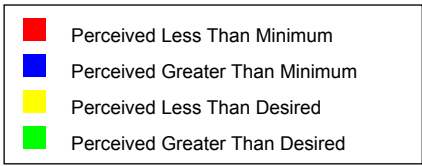
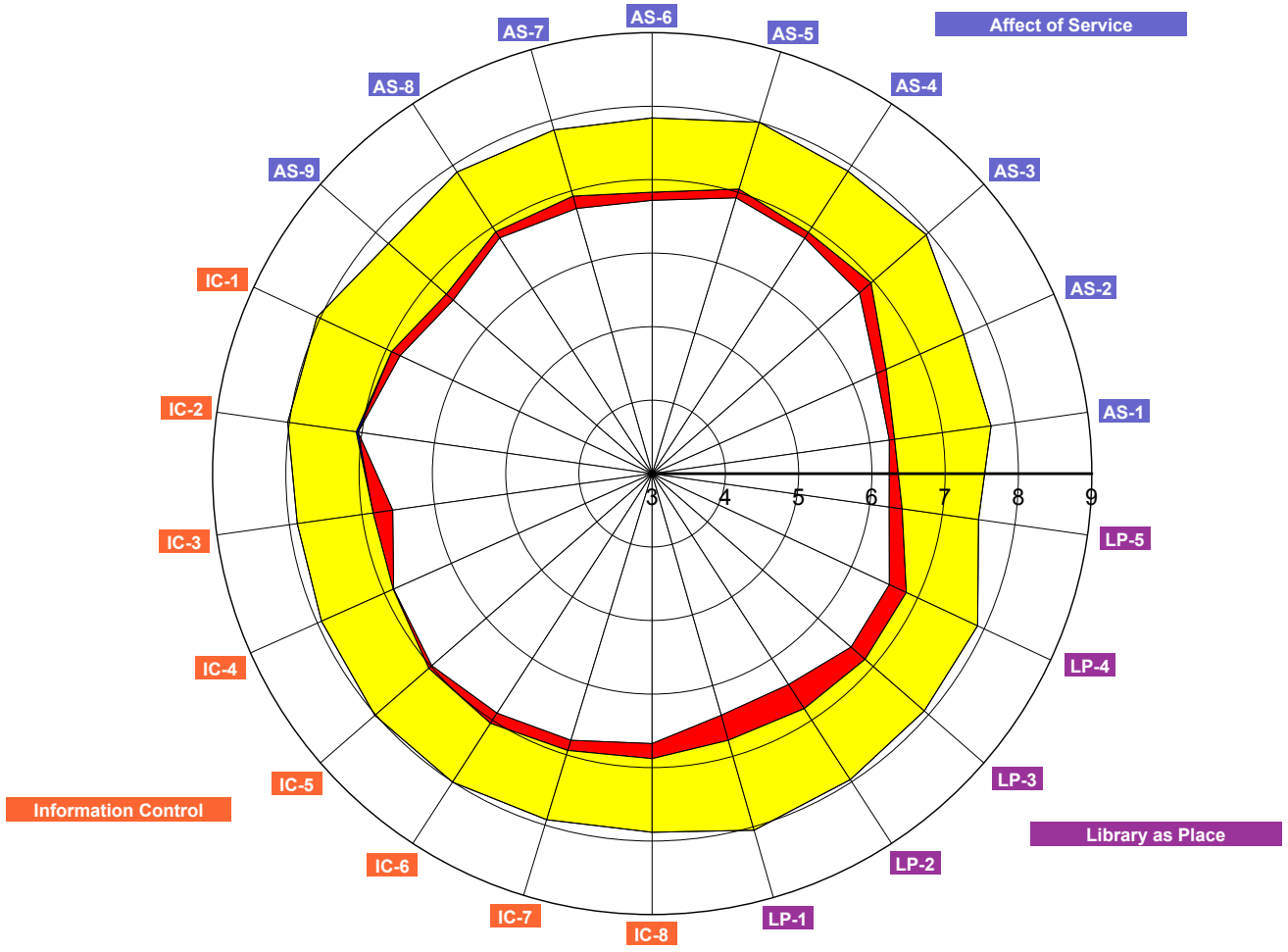
CC4B – Undergraduate Respondents

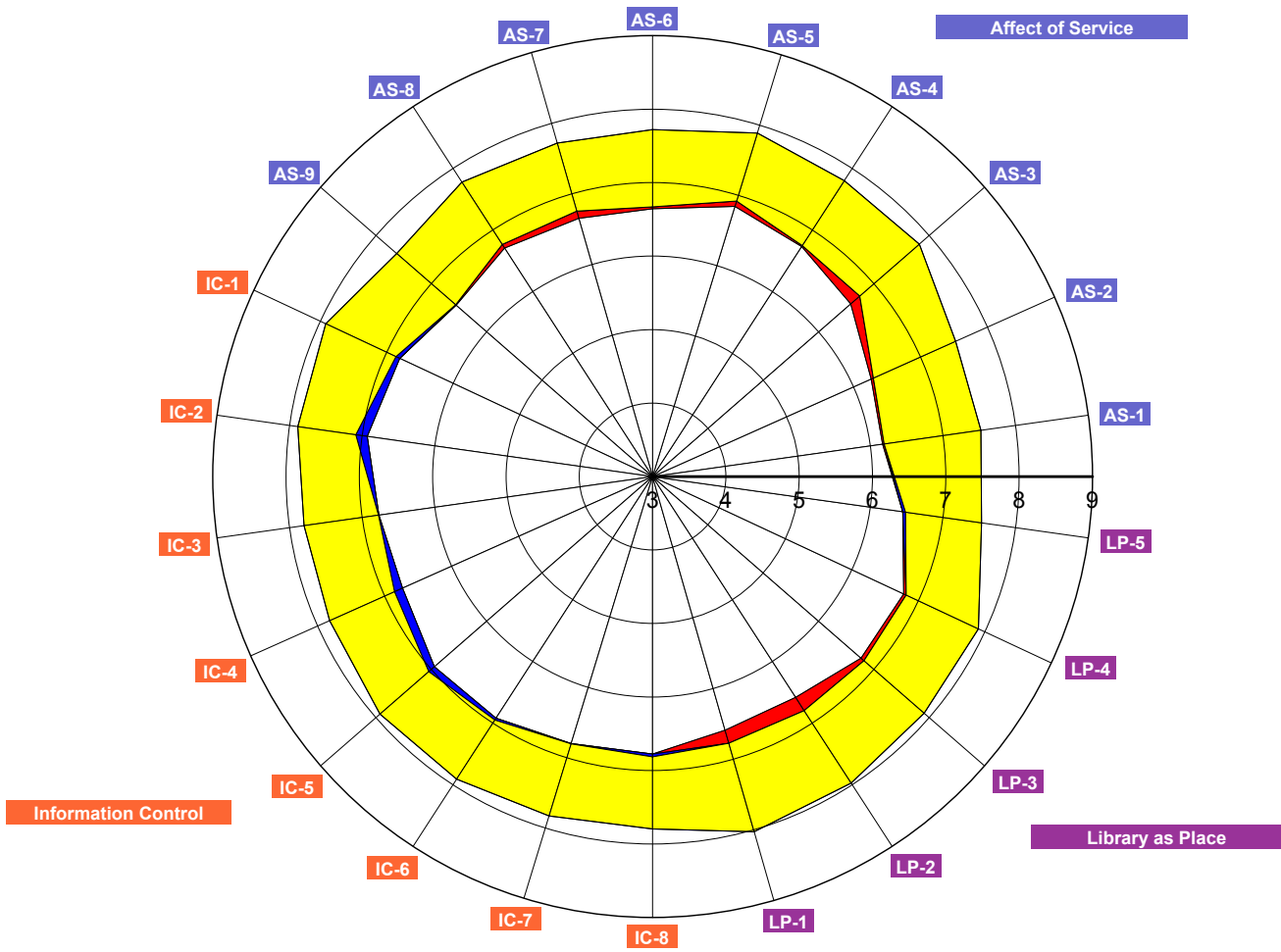
ID	Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service							
AS-1	Employees who instill confidence in users	6.19	7.52	6.17	-0.02	-1.35	650
AS-2	Giving users individual attention	6.30	7.52	6.26	-0.03	-1.26	662
AS-3	Employees who are consistently courteous	6.75	7.82	6.58	-0.16	-1.24	663
AS-4	Readiness to respond to users' questions	6.75	7.80	6.73	-0.02	-1.07	651
AS-5	Employees who have the knowledge to answer user questions	6.92	7.89	6.84	-0.08	-1.04	654
AS-6	Employees who deal with users in a caring fashion	6.67	7.72	6.64	-0.03	-1.08	641
AS-7	Employees who understand the needs of their users	6.76	7.72	6.66	-0.10	-1.06	651
AS-8	Willingness to help users	6.77	7.78	6.71	-0.06	-1.07	653
AS-9	Dependability in handling users' service problems	6.56	7.63	6.55	-0.01	-1.07	610
Information Control							
IC-1	Making electronic resources accessible from my home or office	6.81	7.92	6.86	0.06	-1.06	646
IC-2	A library Web site enabling me to locate information on my own	6.93	7.89	7.09	0.16	-0.80	668
IC-3	The printed library materials I need for my work	6.77	7.80	6.78	0.00	-1.03	640
IC-4	The electronic information resources I need	6.73	7.82	6.85	0.12	-0.97	656
IC-5	Modern equipment that lets me easily access needed information	6.95	7.93	7.05	0.10	-0.88	669
IC-6	Easy-to-use access tools that allow me to find things on my own	6.92	7.91	6.95	0.03	-0.96	658
IC-7	Making information easily accessible for independent use	6.80	7.83	6.80	0.00	-1.03	657
IC-8	Print and/or electronic journal collections I require for my work	6.78	7.80	6.81	0.04	-0.98	625
Library as Place							
LP-1	Library space that inspires study and learning	6.78	8.03	6.59	-0.18	-1.44	680
LP-2	Quiet space for individual activities	6.80	7.97	6.58	-0.21	-1.39	679
LP-3	A comfortable and inviting location	6.82	7.91	6.77	-0.05	-1.14	674
LP-4	A getaway for study, learning, or research	6.82	7.90	6.78	-0.04	-1.12	660
LP-5	Community space for group learning and group study	6.45	7.53	6.48	0.04	-1.05	621
Overall:		6.72	7.80	6.70	-0.02	-1.10	686

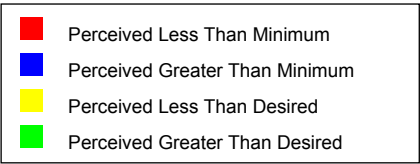
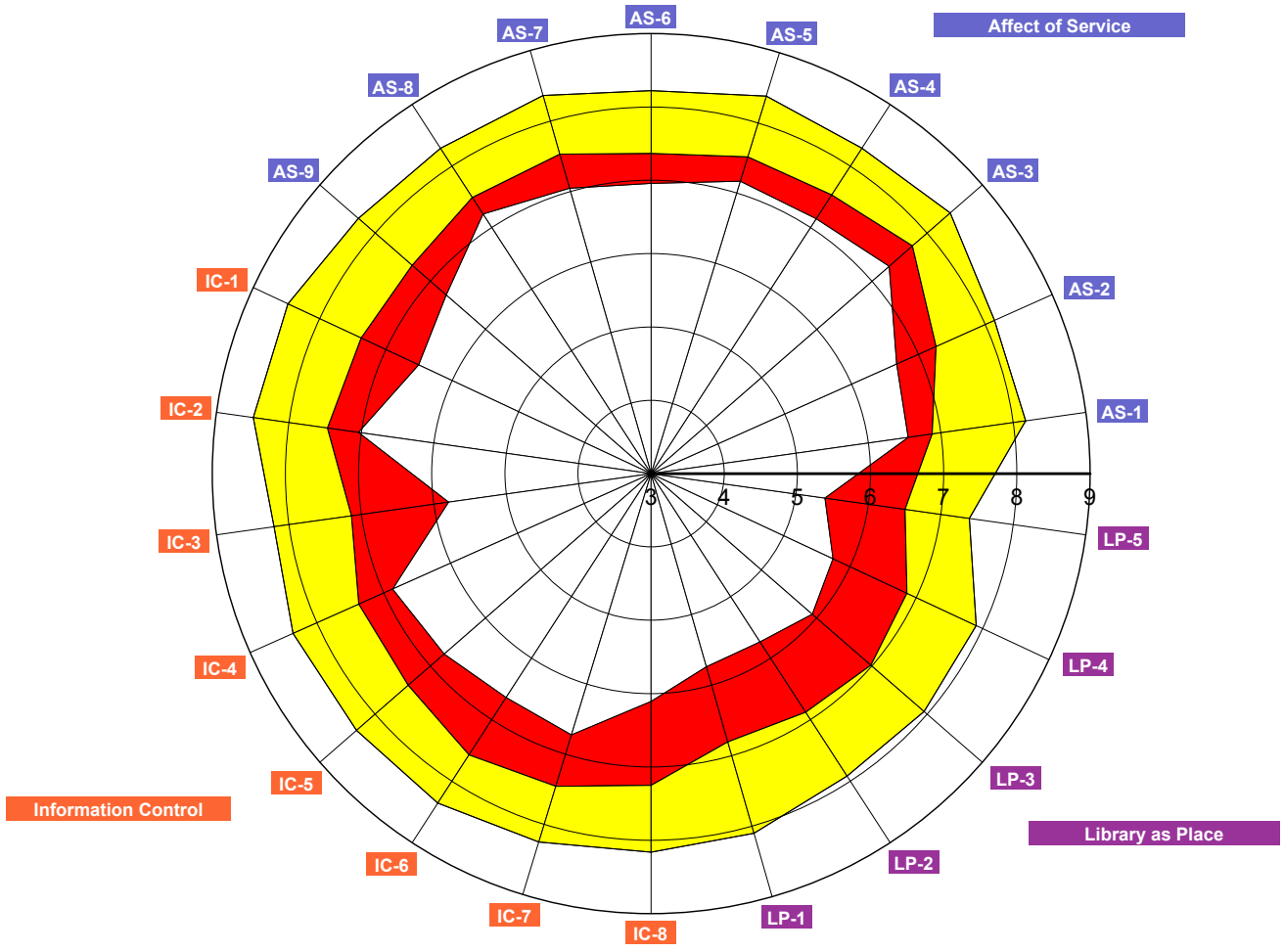
Table CC 4: Community Colleges Core Questions

CC4D – Faculty Respondents

ID	Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service							
AS-1	Employees who instill confidence in users	6.88	8.17	6.55	-0.33	-1.62	169
AS-2	Giving users individual attention	7.27	8.14	6.67	-0.59	-1.46	166
AS-3	Employees who are consistently courteous	7.74	8.42	7.31	-0.42	-1.11	170
AS-4	Readiness to respond to users' questions	7.53	8.29	7.15	-0.39	-1.15	165
AS-5	Employees who have the knowledge to answer user questions	7.52	8.38	7.17	-0.35	-1.21	164
AS-6	Employees who deal with users in a caring fashion	7.37	8.22	6.96	-0.41	-1.27	166
AS-7	Employees who understand the needs of their users	7.53	8.36	7.05	-0.48	-1.32	165
AS-8	Willingness to help users	7.49	8.29	7.22	-0.27	-1.07	163
AS-9	Dependability in handling users' service problems	7.33	8.31	6.71	-0.62	-1.59	154
Information Control							
IC-1	Making electronic resources accessible from my home or office	7.38	8.48	6.51	-0.87	-1.97	167
IC-2	A library Web site enabling me to locate information on my own	7.47	8.49	7.04	-0.43	-1.45	168
IC-3	The printed library materials I need for my work	7.14	8.21	5.80	-1.34	-2.41	164
IC-4	The electronic information resources I need	7.38	8.36	6.87	-0.51	-1.49	170
IC-5	Modern equipment that lets me easily access needed information	7.40	8.34	6.75	-0.65	-1.59	169
IC-6	Easy-to-use access tools that allow me to find things on my own	7.57	8.36	6.64	-0.93	-1.72	162
IC-7	Making information easily accessible for independent use	7.46	8.25	6.73	-0.73	-1.53	165
IC-8	Print and/or electronic journal collections I require for my work	7.25	8.16	6.11	-1.14	-2.06	159
Library as Place							
LP-1	Library space that inspires study and learning	6.81	8.10	5.74	-1.07	-2.36	166
LP-2	Quiet space for individual activities	6.88	7.92	5.74	-1.14	-2.18	159
LP-3	A comfortable and inviting location	6.98	7.95	5.92	-1.06	-2.02	166
LP-4	A getaway for study, learning, or research	6.86	7.90	5.75	-1.11	-2.16	157
LP-5	Community space for group learning and group study	6.51	7.39	5.40	-1.11	-1.99	142
Overall:		7.27	8.21	6.55	-0.72	-1.66	171







Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Convenience of borrowing books from other colleges	6.56	7.65	6.46	-0.10	-1.19	713
Teaching me how to access, evaluate, and use information	6.76	7.73	6.79	0.03	-0.94	795
Collections of online full-text articles sufficient to meet my needs	6.99	7.98	6.79	-0.20	-1.19	825
Ready access to computers / Internet / software	7.02	8.04	6.85	-0.17	-1.19	855
Space for students to study and work in groups	6.43	7.56	6.16	-0.27	-1.40	810

Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Convenience of borrowing books from other colleges	6.30	7.42	6.40	0.11	-1.02	532
Teaching me how to access, evaluate, and use information	6.66	7.67	6.71	0.05	-0.96	628
Collections of online full-text articles sufficient to meet my needs	6.88	7.88	6.88	0.00	-0.99	640
Ready access to computers / Internet / software	6.93	7.96	6.86	-0.07	-1.10	671
Space for students to study and work in groups	6.39	7.52	6.40	0.01	-1.12	640

Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Convenience of borrowing books from other colleges	7.33	8.33	6.54	-0.78	-1.79	160
Teaching me how to access, evaluate, and use information	7.17	7.95	7.14	-0.03	-0.81	146
Collections of online full-text articles sufficient to meet my needs	7.41	8.31	6.42	-0.99	-1.89	164
Ready access to computers / Internet / software	7.40	8.31	6.85	-0.56	-1.47	163
Space for students to study and work in groups	6.68	7.73	5.23	-1.44	-2.50	151

Satisfaction Question	Mean	n
In general, I am satisfied with the way in which I am treated at the library.	6.75	879
In general, I am satisfied with library support for my learning, research, and/or teaching needs.	6.53	878
How would you rate the overall quality of the service provided by the library?	6.69	880

Satisfaction Question	Mean	n
In general, I am satisfied with the way in which I am treated at the library.	6.64	686
In general, I am satisfied with library support for my learning, research, and/or teaching needs.	6.61	686
How would you rate the overall quality of the service provided by the library?	6.69	686

Satisfaction Question	Mean	n
In general, I am satisfied with the way in which I am treated at the library.	7.09	170
In general, I am satisfied with library support for my learning, research, and/or teaching needs.	6.19	169
How would you rate the overall quality of the service provided by the library?	6.61	171

Information Literacy Outcomes Questions	Mean	n
The library helps me stay abreast of developments in my field(s) of interest.	5.92	880
The library aids my advancement in my academic discipline.	6.29	880
The library enables me to be more efficient in my academic pursuits.	6.50	880
The library helps me distinguish between trustworthy and untrustworthy information.	6.10	880
The library provides me with the information skills I need in my work or study.	6.44	879

Information Literacy Outcomes Questions	Mean	n
The library helps me stay abreast of developments in my field(s) of interest.	6.01	686
The library aids my advancement in my academic discipline.	6.47	686
The library enables me to be more efficient in my academic pursuits.	6.62	686
The library helps me distinguish between trustworthy and untrustworthy information.	6.17	686
The library provides me with the information skills I need in my work or study.	6.56	686

Information Literacy Outcomes Questions	Mean	n
The library helps me stay abreast of developments in my field(s) of interest.	5.51	171
The library aids my advancement in my academic discipline.	5.60	171
The library enables me to be more efficient in my academic pursuits.	6.01	171
The library helps me distinguish between trustworthy and untrustworthy information.	5.81	171
The library provides me with the information skills I need in my work or study.	5.99	170

	Daily	Weekly	Monthly	Quarterly	Never	n / %
How often do you use resources on library premises?	218 24.77%	342 38.86%	187 21.25%	109 12.39%	24 2.73%	880 100.00%
How often do you access library resources through a library Web page?	167 18.98%	311 35.34%	195 22.16%	122 13.86%	85 9.66%	880 100.00%
How often do you use Yahoo(TM), Google(TM), or non-library gateways for information?	582 66.21%	190 21.62%	51 5.80%	24 2.73%	32 3.64%	879 100.00%

	Daily	Weekly	Monthly	Quarterly	Never	n / %
How often do you use resources on library premises?	191 27.84%	289 42.13%	119 17.35%	71 10.35%	16 2.33%	686 100.00%
How often do you access library resources through a library Web page?	128 18.66%	246 35.86%	153 22.30%	95 13.85%	64 9.33%	686 100.00%
How often do you use Yahoo(TM), Google(TM), or non-library gateways for information?	455 66.42%	149 21.75%	37 5.40%	21 3.07%	23 3.36%	685 100.00%

	Daily	Weekly	Monthly	Quarterly	Never	n / %
How often do you use resources on library premises?	26 15.20%	46 26.90%	60 35.09%	32 18.71%	7 4.09%	171 100.00%
How often do you access library resources through a library Web page?	36 21.05%	55 32.16%	39 22.81%	24 14.04%	17 9.94%	171 100.00%
How often do you use Yahoo(TM), Google(TM), or non-library gateways for information?	113 66.08%	36 21.05%	12 7.02%	2 1.17%	8 4.68%	171 100.00%

Law School

Table LS1: Law School Completed Surveys

User Group	Respondent n	Respondent %
Law Students		
First Year	7	24.14%
Second Year	7	24.14%
Third Year	11	37.93%
Fourth Year	0	0.00%
Sub Total:	25	86.21%
Graduate		
Doctoral	1	3.45%
LL.M.	0	0.00%
Sub Total:	1	3.45%
Faculty		
Adjunct Faculty	0	0.00%
Assistant Professor	0	0.00%
Associate Professor	0	0.00%
Professor	2	6.90%
Visiting Professor	0	0.00%
Other Academic Status	0	0.00%
Sub Total:	2	6.90%
Library Staff		
Administrator	0	0.00%
Manager, Head of Unit	0	0.00%
Public Services	0	0.00%
Systems	0	0.00%
Technical Services	0	0.00%
Other	0	0.00%
Sub Total:	0	0.00%
Staff		
Administrator/Manager	0	0.00%
Research Staff	0	0.00%
Other staff positions	0	0.00%
Sub Total:	0	0.00%
Other Patrons		
Alumnus	1	3.45%
Member or subscriber	0	0.00%
Sub Total:	1	3.45%
Total:	29	100.00%

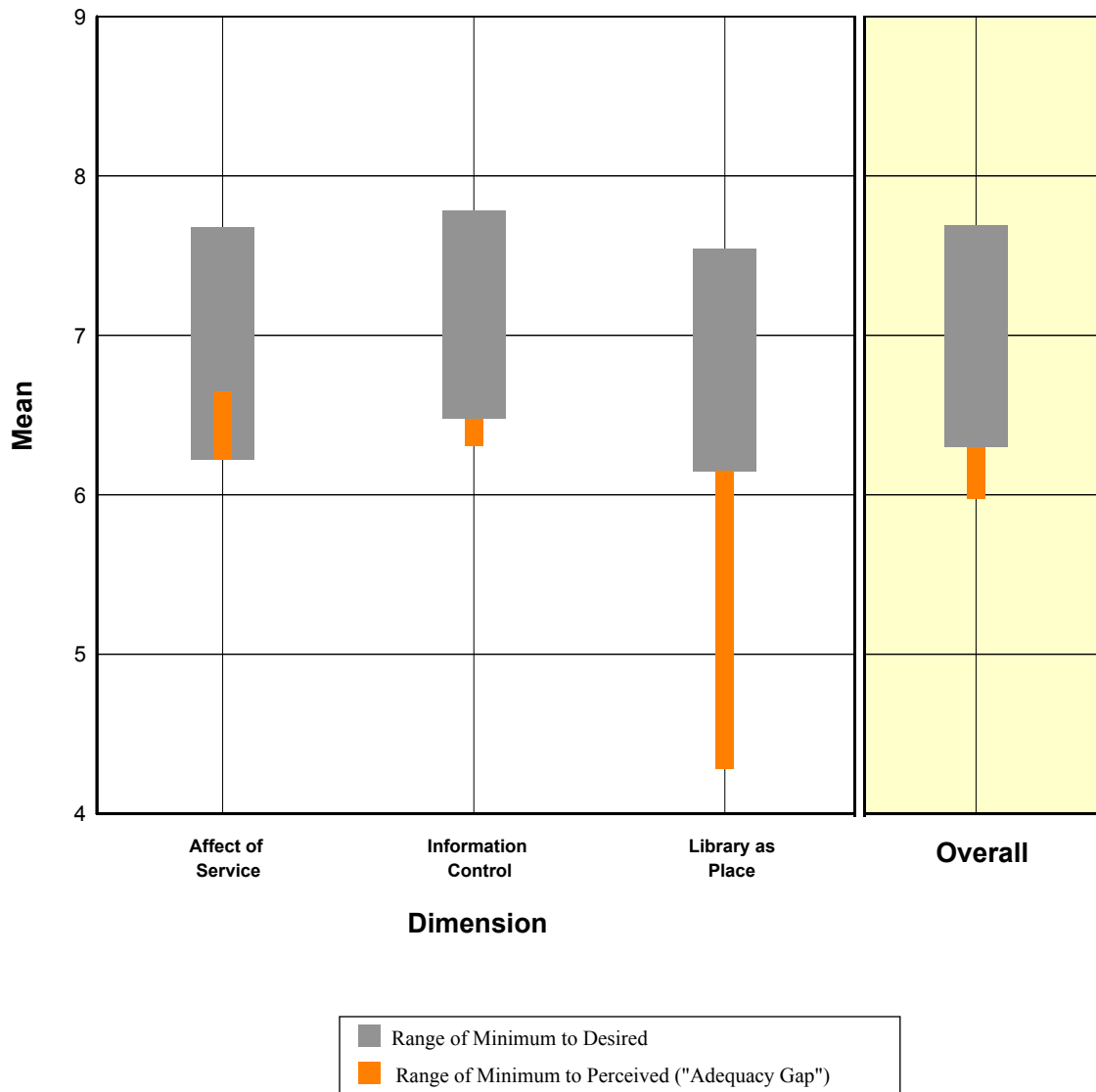
Table LS 2: Law School Dimension Summary

LS2A – All LS Respondents

Dimension	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service	6.22	7.67	6.65	0.43	-1.03	29
Information Control	6.48	7.78	6.31	-0.17	-1.48	29
Library as Place	6.15	7.54	4.28	-1.87	-3.27	29
Overall:	6.30	7.69	5.98	-0.32	-1.71	29

Table LS 3: Law School Dimension Graphical Summary

LS3A – All LS Respondents



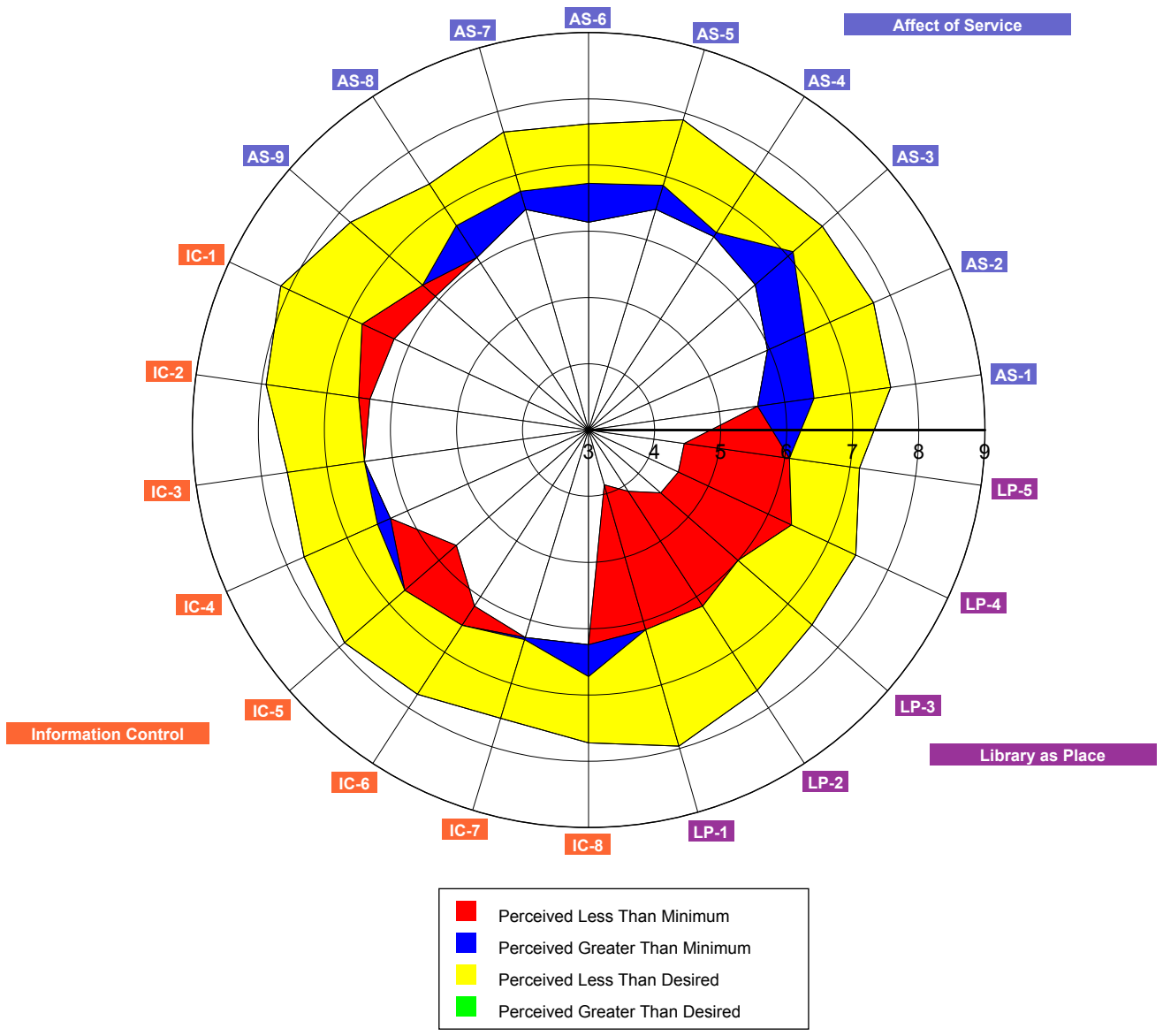
*This table prints legibly only in color.

Table LS 4: Law School Core Questions

LS4A – All LS Respondents

ID	Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Affect of Service							
AS-1	Employees who instill confidence in users	5.59	7.62	6.45	0.86	-1.17	29
AS-2	Giving users individual attention	5.97	7.72	6.59	0.62	-1.14	29
AS-3	Employees who are consistently courteous	6.34	7.69	7.10	0.76	-0.59	29
AS-4	Readiness to respond to users' questions	6.48	7.62	6.55	0.07	-1.07	29
AS-5	Employees who have the knowledge to answer user questions	6.48	7.90	6.86	0.38	-1.03	29
AS-6	Employees who deal with users in a caring fashion	6.14	7.62	6.72	0.59	-0.90	29
AS-7	Employees who understand the needs of their users	6.46	7.68	6.75	0.29	-0.93	28
AS-8	Willingness to help users	6.11	7.43	6.68	0.57	-0.75	28
AS-9	Dependability in handling users' service problems	6.33	7.78	6.07	-0.26	-1.70	27
Information Control							
IC-1	Making electronic resources accessible from my home or office	6.79	8.14	6.25	-0.54	-1.89	28
IC-2	A library Web site enabling me to locate information on my own	6.52	7.93	6.34	-0.17	-1.59	29
IC-3	The printed library materials I need for my work	6.43	7.61	6.43	0.00	-1.18	28
IC-4	The electronic information resources I need	6.29	7.71	6.50	0.21	-1.21	28
IC-5	Modern equipment that lets me easily access needed information	6.69	7.90	5.66	-1.03	-2.24	29
IC-6	Easy-to-use access tools that allow me to find things on my own	6.52	7.76	6.17	-0.34	-1.59	29
IC-7	Making information easily accessible for independent use	6.28	7.55	6.31	0.03	-1.24	29
IC-8	Print and/or electronic journal collections I require for my work	6.24	7.72	6.72	0.48	-1.00	29
Library as Place							
LP-1	Library space that inspires study and learning	6.14	7.97	3.86	-2.28	-4.10	29
LP-2	Quiet space for individual activities	6.17	7.69	4.10	-2.07	-3.59	29
LP-3	A comfortable and inviting location	6.00	7.48	4.45	-1.55	-3.03	29
LP-4	A getaway for study, learning, or research	6.39	7.46	4.50	-1.89	-2.96	28
LP-5	Community space for group learning and group study	6.07	7.14	4.46	-1.61	-2.68	28
Overall:		6.30	7.69	5.98	-0.32	-1.71	29

Figure 1



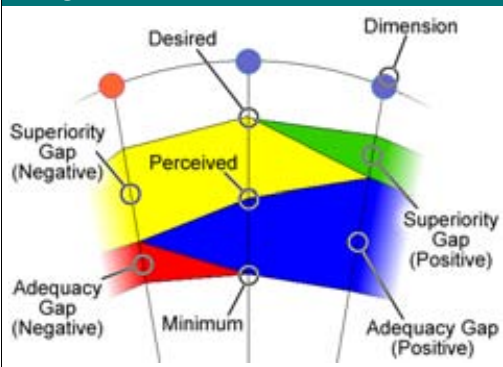
Question Text	Minimum Mean	Desired Mean	Perceived Mean	Adequacy Mean	Superiority Mean	n
Convenience of borrowing books from other colleges	6.05	7.90	6.05	0.00	-1.86	21
Teaching me how to access, evaluate, and use information	5.86	7.31	6.62	0.76	-0.69	29
Collections of online full-text articles sufficient to meet my needs	6.41	7.56	6.74	0.33	-0.81	27
Ready access to computers / Internet / software	6.69	7.90	6.21	-0.48	-1.69	29
Space for students to study and work in groups	6.11	6.89	4.36	-1.75	-2.54	28

Satisfaction Question	Mean	n
In general, I am satisfied with the way in which I am treated at the library.	6.66	29
In general, I am satisfied with library support for my learning, research, and/or teaching needs.	6.59	29
How would you rate the overall quality of the service provided by the library?	6.28	29

Information Literacy Outcomes Questions	Mean	n
The library helps me stay abreast of developments in my field(s) of interest.	5.24	29
The library aids my advancement in my academic discipline.	5.97	29
The library enables me to be more efficient in my academic pursuits.	5.90	29
The library helps me distinguish between trustworthy and untrustworthy information.	5.14	29
The library provides me with the information skills I need in my work or study.	5.79	29

	Daily	Weekly	Monthly	Quarterly	Never	n / %
How often do you use resources on library premises?	10 34.48%	13 44.83%	3 10.34%	3 10.34%	0 0.00%	29 100.00%
How often do you access library resources through a library Web page?	2 6.90%	7 24.14%	12 41.38%	3 10.34%	5 17.24%	29 100.00%
How often do you use Yahoo(TM), Google(TM), or non-library gateways for information?	24 82.76%	4 13.79%	0 0.00%	1 3.45%	0 0.00%	29 100.00%

Key to Radar Charts

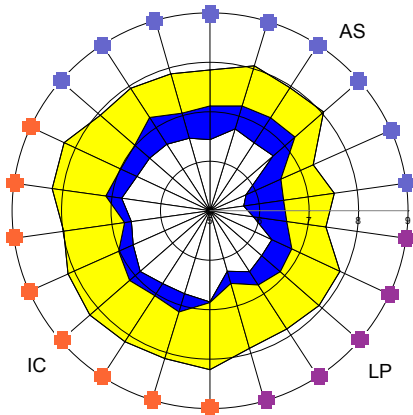


Key to Dimensions

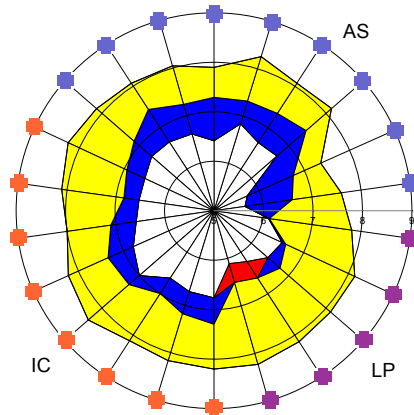
- Affect of Service (AS)
- Information Control (IC)
- Library as Place (LP)

22 Core Questions Summary

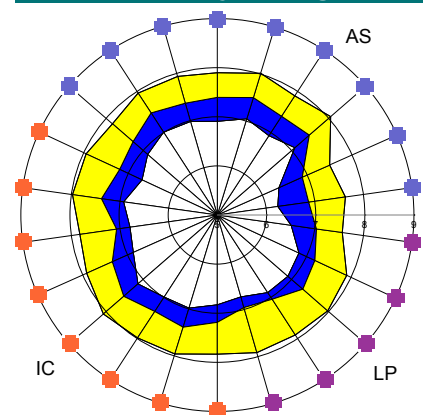
Colleges and Universities



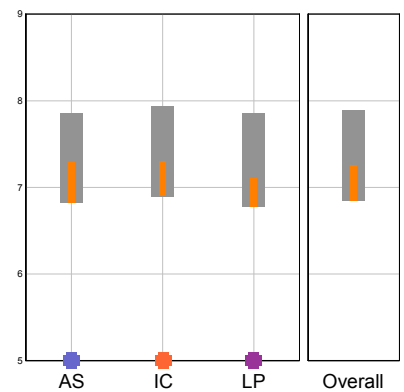
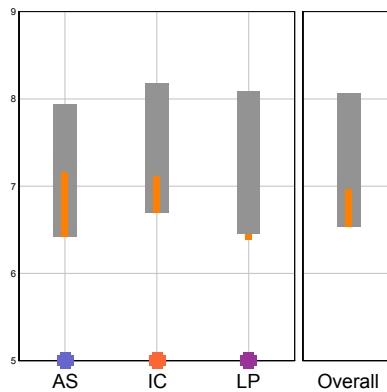
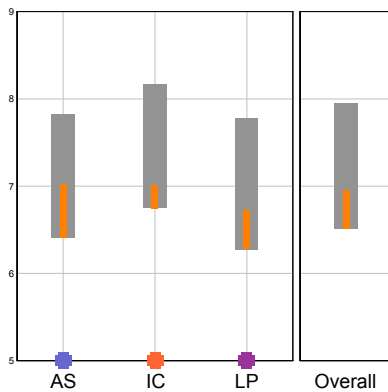
Academic Law Institutions



Community Colleges



Dimensions Summary



Dimension Mean Values

	n = 69,004			
Desired	7.82	8.16	7.78	7.95
Perceived	7.02	7.01	6.72	6.95
Minimum	6.40	6.75	6.28	6.51
	AS	IC	LP	Overall

	n = 1,232			
Desired	7.94	8.17	8.09	8.07
Perceived	7.16	7.12	6.39	6.97
Minimum	6.42	6.69	6.45	6.53
	AS	IC	LP	Overall

	n = 5,051			
Desired	7.85	7.94	7.86	7.89
Perceived	7.28	7.30	7.11	7.25
Minimum	6.82	6.90	6.78	6.84
	AS	IC	LP	Overall

